

Reference Number: FOI202526/131
From: Private Individual
Date: 24 June 2025
Subject: Use of Restorative Justice or Restorative Practice in Sexual Safety and Patient Complaints

- Q1 NHS Sexual Safety in Healthcare Charter
- a) Has your Trust signed up to the NHS England Sexual Safety in Healthcare Charter (2023)?
 - b) If yes:
 - o Please confirm the date of adoption
 - o Provide any internal implementation plans, policy updates, or cultural change programmes associated with the Charter
 - c) Does your Trust interpret the Charter's emphasis on person-centred and trauma-informed approaches as including or supporting the use of restorative practices?
- A1
- a. Yes
 - b. Sign up date: December 2023. Policy is currently being updated.
 - c. Multiple approaches used based on individual needs
- Q2 Restorative Practices in Complaint Resolution
- a) Does your Trust use dialogue-based or restorative approaches in patient complaints more generally (e.g., apology meetings, mediation, facilitated dialogue)?
 - b) If yes, please describe the approach and provide any supporting documents.
- A2
- a. Yes
 - b. Face to face meetings are used as indicated
- Q3 Use of Restorative Justice or Restorative Practice
- a) Has your Trust ever used restorative justice or restorative practices in the context of:
 - o Sexual harassment, assault, or misconduct involving staff or patients?
 - o Patient complaints involving interpersonal harm or conflict?
 - b) If yes to either, please provide:
 - o A brief description of the approach used
 - o Any relevant policies, procedures, or internal guidance
 - o Any staff training materials relating to restorative practice
 - o Any available summary evaluations or outcome reports without any identifying details included.
- A3
- a. No
 - b. Not applicable as per A3a