Reference Number:	FOI202425/565
From:	Commercial
Date:	25 March 2025
Subject:	Details of the Trust's Infrastructure, Database software, Wifi coverage, and Virtualisation

Q1   Do your Trust have a Print Management solution?

A1   See attached – *565 FOI Response*

Q2   Regarding your trust's mobile device management (MDM) policy, please provide details for each element below:
Smartphones
Tablets
Other (please specify):

A2   See attached – *565 FOI Response*

Q3   For each element of IT infrastructure below, please provide the requested details:
- Desktop management
- Networking
-Data Centre: hardware
-Server management
- IT/cyber security support supplier?

A3   See attached – *565 FOI Response*

Q4   a. What percentage of your servers are virtualised?
Do you have applications that cannot run in a virtualised or cloud environment?

         b. 4b. In relation to your trust's virtual servers, please provide the requested information.

A4   See attached – *565 FOI Response*

Q5   Does your trust have any virtualised desktops?

A5   See attached – *565 FOI Response*

Q6   If your organisation does not have virtualised desktops, are you planning to implement any within the next two years?

A6   See attached – *565 FOI Response*

Q7   a. Do you have patient/staff visitor/corporate Wifi access?
         b. If yes, what percentage of your hospital sites is covered by WiFi? E.g. 10% of Hospital A, 65% of Site B

A7   See attached – *565 FOI Response*

Q8   Please outline your trust's WiFi coverage for each element listed below:
Community wide (e.g. CoIN - Community of Interest Network)
Enterprise wide (whole campus)
Main building only
Sections of building(s) only
Mobile phone signal enabled through WiFi
No wireless networks are used in the trust

A8   See attached – *565 FOI Response*

Q9   Does your trust use database software?

A9   See attached – *565 FOI Response*

Q10   How many people are in your IT department?

A10   See attached – *565 FOI Response*

1. Do your Trust have a Print Management solution?	Yes/No	Supplier	Contract end date	Total annual spend 2023/2024 [£]
	Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our 2023/24 Disclosure Log, please see FOI Request Ref: 561: https://www.lhch.nhs.uk/resources/disclosurelogs Enter the year into the Year field and reference number into the Search field then click Search. Select Download to open.			

2. Regarding your trust's mobile device management (MDM) policy, please provide details for each element below:	Main product	Main Supplier	Total annual spend 2023/2024 [£]	Contract end date	Additional notes
Smartphones		Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our 2024/25 Disclosure Log, please see FOI Request Ref: 067: https://www.lhch.nhs.uk/resources/disclosurelogs			
Tablets					
Other (please specify):		Enter the year into the Year field and reference number into the Search field then click Search. Select Download to open. 67 - need contract info from register			N/A

3. For each element of IT infrastructure below, please provide the requested details:	house or outsource	Main product	Total annual spend 2023/2024 [£]	Contract end date	Additional notes
- Desktop management	Managed in house	n/a	n/a	n/a	
- Networking	Outsourced	Intercity Technology	Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our 2024/25 Disclosure Log, please see FOI Request Ref: 053: https://www.lhch.nhs.uk/resources/disclosurelogs Enter the year into the Year field and reference number into the Search field then click Search. Select Download to open.	30/04/2026	
-Data Centre: hardware	Managed in house	n/a	n/a	n/a	
-Server management	Managed in house	n/a	n/a	n/a	
- IT/cyber security support supplier?	Managed in house	n/a	n/a	n/a	n/a

4a. What percentage of your servers are virtualised?	% Virtualised	Main supplier	Additional notes
Do you have applications that cannot run in a virtualised or cloud environment?		Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our 2023/24 Disclosure Log, please see FOI Request Ref: 057: https://www.lhch.nhs.uk/resources/disclosurelogs Enter the year into the Year field and reference number into the Search field then click Search. Select Download to open.	
DEFINITION: A virtual server re-creates the functionality of a dedicated physical server. It exists transparently to users as a partitioned space inside a physical server			

4b. In relation to your trust's virtual servers, please provide the requested information.	Number of servers	Owned or Leased	Average age of servers	Main supplier	Total annual spend 2023/2024 [£]	Additional notes
	Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our 2024/25 Disclosure Log, please see FOI Request Ref: 057: https://www.lhch.nhs.uk/resources/disclosurelogs Enter the year into the Year field and reference number into the Search field then click Search. Select Download to open.					

5. Does your trust have any virtualised desktops?	Main product	Main supplier	Total annual spend 2023/2024 [£]	Number of virtual desktops	Contract end date	Additional notes
DEFINITION: A virtual desktop is a preconfigured image of operating systems and applications in which the desktop environment is separated from the physical device used to access it. Users can access their virtual desktops remotely over a network.	Citrix	CDW Ltd	17,611	80 concurrent license	31/03/2027	n/a

6. If your organisation does not have virtualised desktops, are you planning to implement any within the next two years?	Yes/No	Preferred supplier	Expected number	Additional notes
Where you plan to implement new virtualised desktops, please provide details as requested	n/a			

7a. Do you have patient/staff visitor/corporate Wifi access?	Yes/No
	yes

7b. If yes, what percentage of your hospital sites is covered by WiFi? E.g. 10% of Hospital A, 65% of Site B	Percentage (%)
	Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our 2023/24 Disclosure Log, please see FOI Request Ref: 057: https://www.lhch.nhs.uk/resources/disclosurelogs Enter the year into the Year field and reference number into the Search field then click Search. Select Download to open.

8. Please outline your trust's WiFi coverage for each element listed below:	Patient WiFi coverage	Staff WiFi coverage
Community wide (e.g. CoIN - Community of Interest Network)	Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our 2023/24 Disclosure Log, please see FOI Request Ref: 057: https://www.lhch.nhs.uk/resources/disclosurelogs Enter the year into the Year field and reference number into the Search field then click Search. Select Download to open.	
Enterprise wide (whole campus)	Yes	Yes
Main building only	no	no
Sections of building(s) only	no	no
Mobile phone signal enabled through WiFi	n/a	
No wireless networks are used in the trust	n/a	

9. Does your trust use database software?	Main supplier	Total annual spend 2023/2024 [£]	Contract end date
DEFINITION: Database software is a software program or utility used for creating, editing and maintaining database files and records. This type of software allows users to store data in the form of structured fields, tables and columns, which can then be retrieved directly and/or through programmatic access.	MS SQL	£134,000	31/07/2025

10. How many people are in your IT department?	Number
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