

Reference Number: FOI202526/060
From: Commercial
Date: 08 May 2025
Subject: Language services, interpreting and translation

Q1 Are you on any of the below frameworks for language services (face to face interpreting spoken and non-spoken, telephone and video interpreting and translation) and if so which one?

- Eastern Shires Purchasing Organization (ESPO)
- London Procurement Partnership (LPP)
- NHS SBS
- North-East Purchasing Organization (NEPO)
- NOECPC
- Health Trust Europe (HTE)
- Crown Commercial Services (CCS)

A1 None

Q2 If you are not on any of the above frameworks, please confirm how you are accessing services.

- What is the expiry date/s of your current language services contracts including telephone interpreting, face to face interpreting spoken and non-spoken and translation?
- Who is your current provider for each of these services?
- What was the spend by year for the last 2 financial years (2023 and 2024) in total and broken down by service
 - a. Telephone Interpreting
 - b. Face to Face Interpreting
 - c. British Sign Language
 - d. Translation

A2 a, b & d. DA Languages Ltd, framework is Liverpool CCG, contract end date is 31/08/2025
c. Signalise Co-Op Ltd, framework is Liverpool CCG, contract end date is 31/08/2025

FY	Supplier Name	Sum of Invoice Amount
23/24	DA LANGUAGES LTD	£70,601.34
	SIGNALISE CO OP LTD	£10,424.00
24/25	DA LANGUAGES LTD	£94,577.64
	SIGNALISE CO OP LTD	£9,148.36

Q3 Finally, who is the Contract Manager and Senior Responsible Owner regarding the language services?

A3 Laura Allwood, Patient and Family Support Manager

