

Reference Number: FOI202526/041
From: Commercial
Date: 23 April 2025
Subject: Computer Aided Facility Management (CAFM) used within Estates and contacts

Q1 Please confirm the current CAFM Solution used by the Estates Team to manage Reactive and Planned Maintenance tasks and the name of the provider?

A1 Planet - MRI Software Limited

Q2 Please confirm the current system used by the Estates Team to manage CAD floor plans of the Trust estate buildings?

A2 Autocad

Q3 When is the current CAFM solutions support and maintenance contract due for renewal?

A3 November 2025

Q4 How much is paid per annum for support and maintenance of the CAFM system?

A4 £9,950.00

Q5 How many main system user licences and mobile licences does the CAFM solution utilise?

A5 Six

Q6 Please provide a list of modules used by estates within the current CAFM system?

A6 Health & Safety, Help Desk, Planet Mobile Standard, Planet Named User, Planet Portal, Planet Standard, Planned Maintenance, Production Database for Planet, Stores Management

Q7 When was the last time the current system was reviewed by procurement for functionality/fit for purpose and value for money?

A7 November 2024

Q8 Please confirm contact details for the below positions with name, email address and telephone number:

- a. Director of Estates:
- b. Director of Facilities:
- c. Estates Manager:
- d. Facilities Manager:
- e. Director of Soft Services:

- f. Soft Services Manager:
- g. EBME Manager:
- h. Property Asset Manager:
- i. Procurement Manager Estates:
- j. Director of Procurement:

- A8
- a. Dave MacMillan - estatesoffice@lhch.nhs.uk
 - b. Dave MacMillan - estatesoffice@lhch.nhs.uk
 - c. Mark Cattrell - estatesoffice@lhch.nhs.uk
 - d. Sharon Hindley - sharon.hindley@lhch.nhs.uk
 - e. Dave MacMillan - estatesoffice@lhch.nhs.uk
 - f. Becky Moore - becky.moore@lhch.nhs.uk
 - g. Paul Smith - paul.smith@lhch.nhs.uk
 - h. Not applicable – no such role
 - I & j. Procurement services are provided by Health Procurement Liverpool, a shared procurement service across four specialist organisations in Liverpool, which is led by The Walton Centre. Please contact them directly via wcfr.healthprocurementliverpool@nhs.net

Information not held – Many staff in this area now adopt an agile approach to working meaning they do not have a set workspace with direct telephone contact. Staff use email as their main method of correspondence or may be contacted via the hospital switchboard.