

Reference Number: FOI202425/505
From: Private Individual
Date: 12 February 2025
Subject: Facilities Management

Paste table from response letter

I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management specifically around the services below:

- a. Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.
- b. Lift service and maintenance – Service contract for lift service and maintenance.
- c. Food – Service contract that is focused around catering services.
- d. General waste services contracts – The organisation's primary general waste service contract.
- e. Laundry services - where clothes and linen can be washed and ironed.

Q1 Contract profile questionnaire for each type of contract (contract type)

- A1**
- a. Information not held – no external contract in place as this is managed in-house
 - b. Lift service and maintenance
 - c. Food
 - d. Information not held – The Trust has a Service Level Agreement (SLA) with Liverpool University Hospitals Foundation NHS Trust for domestic waste provision. They can be contacted directly at FOIRequests@liverpoolft.nhs.uk
 - e. Laundry services

Q2 Supplier/Provider of the services

- A2**
- a. Information not held – as per A1a
 - b. Allied Lift
 - c. Medirest
 - d. Liverpool University Hospitals Foundation Trust SLA, Sharpsmart and Shredit
 - e. Elis UK Ltd

Q3 Total Annual Spend – The spend should only relate to each of the service contracts listed above

- A3**
- a. Information not held – as per A1a
 - b. Service contract £4860, total expenditure - £15278.58
 - c. Total expenditure 2023-24 was £1,088,013
 - d. Total expenditure 2023-24 was £270,388
 - e. Total expenditure 2023-24 was £250,296

Q4 A description of the services provided under this contract please includes information if other services are included under the same contract

- A4**
- a. Information not held – as per A1a

- b. Lift service and maintenance, PPM, via monthly service visits
- c. Catering Services
- d. General waste removal
- e. Laundry Services

Q5 The number of sites the contract covers

- A5
- a. Information not held – as per A1a
 - b. One
 - c. One
 - d. One
 - e. One

Q6 [ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation

A6 Allied Lift

Q7 The start date of the contract

- A7
- a. Information not held – as per A1a
 - b. 01/07/2024
 - c. 01/10/2018
 - d. Information not held – as per A1d
 - e. Laundry services - Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.
- This information is available on our website, it can be found in our 2024/25 Disclosure Log, please see FOI Request Ref: 491:
<https://www.lhch.nhs.uk/resources/disclosurelogs>

Enter the year into the Year field and reference number into the Search field then click Search. Select Download to open.

Q8 The end date of the contract

- A8
- a. Information not held – as per A1a
 - b. 30/06/2029
 - c. 30/09/2025
 - d. Information not held – as per A1d
 - e. Laundry services - Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

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Q9 The duration of the contract, please include information on any extensions period.

- A9
- a. Information not held – as per A1a
 - b. 12 months
 - c. All extensions used
 - d. Annual review under SLA
 - e. Laundry services - Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

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- Q10 Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address

- A10
- a. Information not held – as per A1a
 - b. Mark Catterall, Estates Manager, Mark.catterall@lhch.nhs.uk
 - c. Sharon Hindley, Head of Facilities - sharon.hindley@lhch.nhs.uk
 - d. Sharon Hindley, Head of Facilities - sharon.hindley@lhch.nhs.uk
 - e. Laundry services - Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

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