

**Reference Number:** FOI202425/558  
**From:** Private Individual  
**Date:** 20 March 2025  
**Subject:** Services relating to duplicate payment reviews

- Q1 Has the Trust conducted a duplicate payment review on supplier payments in the last five years?
- A1 Yes, this is done every 2 years as part of the National Fraud Initiative (NFI), facilitated by internal audit.
- Q2 Is the Trust's Accounts Payable service outsourced or in-house?
- A2 Elements outsourced (processing of invoices), final approval of payments and dealing with supplier queries, etc. done in house.
- Q3 Does the Trust have any ongoing or planned duplicate payment review exercises?
- A3 Yes. As per A1 - this is done on a 2-year cycle.
- Q4 If no recent review has been conducted, is there a process for reviewing supplier payments for potential duplicate payments?
- A4 Not applicable as per A1
- Q5 Within the Trust, which department, is currently accountable for financial recovery audits and supplier payment reviews?
- A5 Combined effort of internal audit and finance.
- Q6 How many invoices do you process in an average financial year and what is the average total value of those invoice?
- A6 30,000 invoices processed per year with an average total value of £158m.