

Reference Number: FOI202425/491
From: Private Individual
Date: 03 February 2025
Subject: linen and laundry services

Q1 Who is your current supplier of linen and laundry services

A1 [Elis](#)

Q2 Which supplier site is your linen delivered from?

A2 [Lancaster](#)

Q3 Does your supplier and the site that processes your linen hold EN14065 Accreditation to demonstrate compliance with CFPP01-04?

A3 [Yes](#)

Q4 When was the contract last tendered?

A4 [2021. New contract commenced 01/05/2022 it was for 3 years with an option to extend for a further 2 x 1 years. We are about to enter the first of the optional 1-year extensions.](#)

Q5 When is your contract up for retender?

A5 [Late 2025 or late 2026 if the second option to extend for 1 year is exercised.](#)

Q6 What is your annual spend on linen and laundry services with your supplier (please break this down, if you have multiple sites)?

A6 [£199,804](#)

Q7 What is the weekly volume of number of linen pieces required by your hospital, including all items on linen hire and trust owned. (please break this down, if you have multiple sites)?

A7 [13,755](#)

Q8 Who is the key contact name for the linen contract at your hospital (name, position and email address)?

A8 [Sharon Hindley, Facilities Manager, \[sharon.hindley@lhch.nhs.uk\]\(mailto:sharon.hindley@lhch.nhs.uk\)](#)

Q9 What is the name and email address of the Director of Estates and Facilities?

A9 [Dave MacMillan, \[dave.macmillan@lhch.nhs.uk\]\(mailto:dave.macmillan@lhch.nhs.uk\)](#)

