

Reference Number: FOI202425/427
From: Private Individual
Date: 27 December 2024
Subject: Critical Incidents in 2024

Q1 How many times your trust has declared a critical incident in 2024 (from 1st January - 27th December 2024).

A1 One

Q2 For how long in days each critical incident lasted?

A2 Nine

Q3 What are the top three causes for each declaring Critical incident? If the causes are different, please list for each incident.

A3 Cyber Incident

Q4 What are the three key actions your trust took to manage the critical incident? if actions are different, list for each incident.

A4

- Worked with the National Crime Agency (NCA)
- Worked with Integrated Care Board Emergency Preparedness, Resilience and Response Team (ICB EPRR)
- Implemented local IT actions

Q5 What strategies and actions does your trust have in place to prevent critical incidents in the future?

A5 Major incident plan, business continuity plans, business continuity scenario testing