

Reference Number: FOI202425/236
From: Commercial
Date: 03 September 2024
Subject: Mobile Telephony Services

Q1 What is your organisation's name?

A1 [Liverpool Heart and Chest Hospital NHS Foundation Trust](#)

Q2 How many full-time employees are at your organisation?

A2 1419

Q3 Who is your mobile phone network provider?

A3 o2

Q4 Did you switch on last renewal?

A4 No

Q5 When did you renew the last time?

A5 [We are on a rolling contract from 2022.](#)

Q6 What is the contract length?

A6 [Not applicable – as per A5](#)

Q7 Did you use a Framework, if so which one?

A7 NSF2

Q8 How many total connections do you currently have?

A8 598

Q9 How many connections are Voice only?

A9 73

Q10 How many connections are Voice and Data?

A10 300

Q11 Do you use a shared data bundle, if so, what is the data allowance?

A11 No

Q12 What is your average data usage of the last 3 months?

A12 Information not held – the Trust does not routinely collate or hold this information centrally as part of its management or performance data.

Q13 Please provide your total mobile phone contract costs for July 2023 (excluding purchase of handsets):

A13 £698.41

Q14 Please provide your total mobile phone contract costs for August 2023 (excluding purchase of handsets):

A14 £796.59

Q15 Please provide your total mobile phone contract costs for September 2023 (excluding purchase of handsets):

A15 £632.06

Q16 Please provide your total mobile phone contract costs for October 2023 (excluding purchase of handsets):

A16 £877

Q17 Please provide your total mobile phone contract costs for November 2023 (excluding purchase of handsets):

A17 £716.17

Q18 Please provide your total mobile phone contract costs for December 2023 (excluding purchase of handsets):

A18 £716

Q19 Please provide your total mobile phone contract costs for January 2024 (excluding purchase of handsets):

A19 £330

Q20 Please provide your total mobile phone contract costs for February 2024 (excluding purchase of handsets):

A20 £598

Q21 Please provide your total mobile phone contract costs for March 2024 (excluding purchase of handsets):

A21 £635

Q22 Please provide your total mobile phone contract costs for April 2024 (excluding purchase of handsets):

A22 £690

Q23 Please provide your total mobile phone contract costs for May 2024 (excluding purchase of handsets):

A23 £685

Q24 Please provide your total mobile phone contract costs for June 2024 (excluding purchase of handsets):

A24 £700

Q25 Is VAT included in the above figures?

A25 No

Q26 Do you have a hardware fund, if so, how much and is it included in the monthly spend?

A26 No

Q27 Do you host any mobile phone masts on your premises, if so, how many and who provides them?

A27 No

Q28 Who is the primary contact for this contract?

A28 Leanne Fearnehough, Associate Director of Operational IT.