

Reference Number: FOI202425/225
From: Private Individual
Date: 27 August 2024
Subject: Access control maintenance contract information

Access Control System Overview

Q1 Current System(s):
What electronic access control system(s) do you currently have in place? Please include manufacturer of control unit & model (e.g. SALTO, PAXTON, ASSA)

A1 TDSi

Q2 Access-Controlled Doors:
How many doors across all of your sites have access control systems installed? How many per each site?

A2 Information exempt under s31 – law enforcement, specifically section 31 (1) (a) relating to the prevention and detection of crime.

We have assessed the public interest in disclosure and believe the only factor for release would be openness and transparency, however the factors against release clearly outweigh this as release of the information would place the Trusts security systems and other related assets at risk of attack if released into the public domain. This would have a major impact on the Trusts ability to maintain security, confidentiality and availability of systems and would severely disrupt services to our patients and would have a substantial impact on the Trusts reputation, therefore causing financial loss and would damage the Trusts commercial interests.

Q3 Access Control Types:
Please provide a detailed breakdown of the different types of access control setups in place (e.g., magnetic lock doors, electric strike doors, battery-operated electronic handle sets, battery-operated electronic cylinders, etc.).

A3 Information exempt under s31 – law enforcement, specifically section 31 (1) (a) relating to the prevention and detection of crime.

We have assessed the public interest in disclosure and believe the only factor for release would be openness and transparency, however the factors against release clearly outweigh this as release of the information would place the Trusts security systems and other related assets at risk of attack if released into the public domain. This would have a major impact on the Trusts ability to maintain security, confidentiality and availability of systems and would severely disrupt services to our patients and would have a substantial impact on the Trusts reputation, therefore causing financial loss and would damage the Trusts commercial interests.

Q4 System Age:
When was your current access control system installed? Which company installed it?

A4 System installed in 2023 by HESIS

Q5 System Integration:
Is your access control system integrated with your ID card production or other systems (e.g., time and attendance, building management/CCTV and/or fire/security alarm systems)? If so, which system(s) is it integrated with?

A5 No

Q6 Supplier Information:
What are the names of the suppliers of your existing access control system?
Who is your current supplier for access cards and fobs, and do you purchase these directly or through your access control installers/maintenance contractors?

A6 HESIS

Q7 Manufacturer and Models:
What manufacturer and model of cards and fobs do you use for your access control system? Please provide specific details of each of the exact manufacturer/model of card(s)/fob(s) that you use at each site (e.g. Paxton 692-052 Net2 Proximity ISO Cards Pack of 500 SKU: AC-PAX-692-052) together with the cost (including VAT) each month/year.

A7 TDSi Mifare cards. £1.80 each – approx. 100/pa

Q8 Management Software:
What software is used to manage the door controllers and readers in your access control system? (e.g. Paxton Net2 Pro)

A8 TDSi Exgarde

Q9 Consumable Usage:
Please provide data on the monthly and annual usage/purchases of access control cards and fobs. This should include how many are issued, lost/replaced, and returned faulty/damaged each month/annum.

A9 Approx. 1000 cards /pa

Q10 User Information:
How many individual users require access control cards/fobs across all sites? If possible, please provide a breakdown by site or building.

A10 Liverpool Heart and Chest hospital is a single site Trust, all staff require access cards.

Q11 Management and Contact Information:
Who manages your site's access control system? Please provide a name, direct email address and direct telephone number / extension for this contact.

A11 Security manager, Brian cowan, brian.cowan@lhch.nhs.uk

Q12 Support/Maintenance Contracts:
Do you have a current support/maintenance contract for your access control system? If so, when does this contract expire?

A12 Information not held – no contract in place

Q13 Planned Changes:
What are the organisations plans related to the installation, upgrade, or support/maintenance of access control systems over the next three to five years?

A13 No plans, system installed 2023