

Reference Number: FOI202425/197
From: Private Individual
Date: 12 August 2024
Subject: Agency recruitment and spend

Q1 Please state which 3rd party provider you use to manage your Temporary Workforce (Staff Bank and / or Master Vend/Neutral Vend Agency Management), AND the contract expiry date for each of the following staff groups:

- a) Medical and Dental
- b) Nursing and Midwifery
- c) AHP and HSS
- d) Admin and Clerical

A1 Information not held – temporary workforce is managed in-house

Q2 If any contracts are due to expire in the next 12 months, are they likely to be extended or go out to tender?

A2 Not applicable – as per A1

Q3 For each staffing group, please provide data for the past 12 months to show:
a. The average fill rate percentage, split out to show bank, agency and unfilled
b. The total spend, split out to show bank and agency

A3	Staff Group	Bank Fill Rate	Agency Fill Rate	Unfilled Rate	Expenditure (Agency)	Expenditure (Bank)
	Admin & Estates	82.17%	100.00%	17.83%	£11,540	£561,091
	Healthcare Assistants & Other Support	84.59%	Information not held – agency not used	15.41%	Information not held – agency not used	£538,308
	Healthcare Science	81.92%		18.08%		£2,511
	Med Staffing	96.55%		3.45%	£464	£510,329
	Nursing, Midwifery & Health Visiting	95.08%	100.00%	4.92%	£32,042	£1,826,249
	Other	91.57%	Information not held – agency not used	8.43%	Information not held – agency not used	£1,408

Scientific, Therapeutic & Technical (AHP)	50.91%	100.00%	49.09%	£840,009	£39,795
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Q4 Please state who provides your Direct Engagement service, the contract expiry date and throughput/efficiency percentage for both Medical and Dental and AHP/HSS

A4 Information not held - the Trust's Direct Engagement (DE) contract does not cover Medical and Dental or Allied Health Professionals (AHPs).

Q5 Please state the name and contact details of the individual responsible for managing Temporary Staffing Contracts for your organisation. If a different individual is responsible for the different services stated below, please state for each

- Staff Bank
- Neutral/Master Vendor
- Direct Engagement

A5 Temporary staffing & Direct Engagement - Diane Batey, Diane.Batey@lhch.nhs.uk

Information not held - we do not use a neutral/ Master vendor