

Reference Number: FOI202425/164
From: Private Individual
Date: 17 July 2024
Subject: Finance Software System Details

Q1 The name of the supplier who implemented your finance software system.

A1 [NHS Shared Business Services – Oracle](#)

Q2 The installation date of your finance software system.

A2 [01/04/2020](#)

Q3 The contract expiration date for your current finance software system.

A3 [31st March 2026](#)

Q4 The total upfront installation and implementation costs for your finance system, including software, consultancy, training, and related expenses.

A4 [Information not held- no upfront installation costs just annual invoice.](#)

Q5 The total annual costs to run and maintain your finance system.
Please can you also break down your annual costs by:

- Software licensing fees
- Maintenance and support fees
- Hardware costs
- Consultancy
- Training
- Other recurring expenses (please specify)

A5 [Total annual costs - £211,892](#)
[Information not held for breakdown of annual costs, only one invoice received.](#)

Q6 Do you have any plans to switch to a different finance system or upgrade the current system?

A6 [No](#)