

Reference Number: FOI202425/136
From: Other
Date: 25 June 2024
Subject: Robotic Process Automation and Software

Q1 We are seeking information from you about your Robotic Process Automation (RPA) implementations, if you have any, including what automations you have done or are working on at the moment.

A1 [Please see attached document: FOI 136 Response.](#)

	Question	Answer Type / Notes
1)	Do you currently use RPA?	Yes
1a)	If No, are you planning to?	Not applicable
	If Yes, please answer all following questions	
2)	What solution(s) do you use?	Blue Prism
3)	Main RPA Contact within the Organisation	Leila Brown, Associate Director Digital Transformation- leila.brown@alderhey.nhs.uk
4)	Are Automations Developed in-house or via external provider, if so whom.	Outsourced- The Royal Free London and Alder Hey Innovation Team
5)	Please Provide the following details for all automations you have (Live, being developed or decommissioned)	Dept/Title/Description for each process please
6)	Department	Outpatients Administration, Human Resources & Finance, Health Records
7)	Title	a) Salary Sacrifice b) Clinical Outcomes c) HR Forms
8)	Brief Description	<p>a) Process launches Vivup Portal and reviews any outstanding order requests, checking for the number of orders submitted in the last 12 months. If the employee has more than 2 order requests in the last 12 months, then the order is rejected.</p> <p>b) Processing 'Ongoing care, PIFU & Discharge' requests from the clinic outcome worklist in Allscripts, searching for the patients record on Silverlink, adding the patient to the follow up waiting list, booking an appointment, and printing the appointment letter or discharging the patient in Silverlink.</p> <p>c) Leaver's form is completed by Trust employee and stored in HR SharePoint site. Form is then sent to line manager for approval and the status is updated on SharePoint site. Update ESR with termination and email sent to payroll with termination information.</p>
9)	Are you intending to expand the use of RPA in future, if so into which areas?	No
10)	Have you already shared automations with another trust?	No
10a)	If yes, which organisations	Not applicable
11)	Are you happy for this to be shared with other NHS Trusts on request (information will not be shared outside the NHS)	Yes