

**Reference Number:** FOI202425/108  
**From:** Private Individual  
**Date:** 07 June 2024  
**Subject:** Firewall, Anti-virus, and Enterprise Agreement

For each of the different types of cyber security services can you please provide me with:

- a) Who is the existing supplier for this contract?
- b) What does the organisation annually spend for each of the contracts?
- c) What is the description of the services provided for each contract?
- d) Primary Brand (ONLY APPLIES TO CONTRACT 1&2)
- e) What is the expiry date of each contract?
- f) What is the start date of each contract?
- g) What is the contract duration of the contract?
- h) The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.
- i) Number of Licenses (ONLY APPLIES TO CONTRACT 3)

Q1 Standard Firewall (Network) - Firewall service protects your corporate Network from unauthorised access and other Internet security threats

A1 a-g) Whilst we can confirm we have firewalls in place the detail of such is exempted under Section 31 law enforcement, relating to the prevention and detection of crime.

We have assessed the public interest in disclosure and believe whilst factors for release would be openness and transparency, however the factors against release clearly outweigh this as release of the information would place the Trusts information systems and other related assets at risk of attack from hackers if released into the public domain. This would have a major impact on the Trusts ability to maintain confidentiality, integrity, and availability of systems and information and would severely disrupt services to our patients and would have a substantial impact on the Trusts reputation therefore causing financial loss and would damage the Trusts commercial interests.

h) Leanne Fearnough – Head of Operational IT, 0151 228 4811  
[Leanne.Fearnough@alderhey.nhs.uk](mailto:Leanne.Fearnough@alderhey.nhs.uk)

Q2 Anti-virus Software Application - Anti-virus software is a program or set of programs that are designed to prevent, search for, detect, and remove software viruses, and other malicious software like worms, trojans, adware, and more.

A2 a-g) Whilst we can confirm we have antivirus solutions in place the detail of such is exempted under Section 31 law enforcement, relating to the prevention and detection of crime.

We have assessed the public interest in disclosure and believe whilst factors for release would be openness and transparency, however the factors against release clearly

outweigh this as release of the information would place the Trusts information systems and other related assets at risk of attack from hackers if released into the public domain. This would have a major impact on the Trusts ability to maintain confidentiality, integrity, and availability of systems and information and would severely disrupt services to our patients and would have a substantial impact on the Trusts reputation therefore causing financial loss and would damage the Trusts commercial interests.

h) Leanne Fearnough – Head of Operational IT, 0151 228 4811  
Leanne.Fearnough@alderhey.nhs.uk

Q3      Microsoft Enterprise Agreement - is a volume licensing package offered by Microsoft.

- A3      a) Phoenix  
b) £360,000  
c) Microsoft Enterprise Agreement - Office 365, Power BI, Power Automate, Visio.  
d) Not applicable  
e) 31/03/2027  
f) 01/05/2024  
g) 36 months  
h) Ian Gilbertson - ian.gilbertson@alderhey.nhs.uk  
i) N365 - 2280