

Reference Number: FOI202425/109
From: Press/Media
Date: 07 June 2024
Subject: Interpretation and Translation Services for BSL and Deaf Blind

Please provide a breakdown of the below for the years 2020, 2021, 2022, 2023 and Jan - May 2024.

- Q1** BSL/SSE
a) How many requests have been made to the Trust for BSL/SSE to English interpreters?
b) How many of these requests were confirmed/fulfilled?
c) How many were fulfilled by staff and how many by agency staff?
d) What were the main reasons for an interpreter being unavailable to attend any unfulfilled requests?
- A1** Information not held – we do not record data for BSL Interpreting and Translation services centrally as these are booked as required on an ad hoc basis.
- Q2** Deaf Blind
a) How many requests have been made to the Trust for deaf blind interpreters?
b) How many of these requests were confirmed/fulfilled?
c) How many were fulfilled by staff and how many by agency staff?
d) What were the main reasons for an interpreter being unavailable to attend any unfulfilled requests?
- A2** Information not held- we do not record data for Deaf Blind Interpreting and Translation services centrally as these are booked as required on an ad hoc basis.
- Q3** Does the Trust employ any BSL/SSE/deaf blind interpreters within the Trust, on a full-time staff basis?
- A3** No.
- Q4** Does the Trust have a contract with a video relay service?
- A4** No.