

Reference Number: FOI202425/104
From: Commercial
Date: 06 June 2024
Subject: The Trust's Use of Patient Information Systems

EPR

Q1 Name of the system and system provider

A1 [Allscripts, Altera Healthcare IT UK Ltd](#)

Q2 Annual amount spent on the system

A2 [Altera Annual Support Cost: £310,712.96](#)

Q3 What is the annual budget/ spend on staff training on these systems and software

A3 [£105,000](#)

Q4 How long was the implementation process from time of procurement to launch date?

A4 [24 Months](#)

Theatre Management

Q5 Name of the system and system provider

A5 [Information not held- this forms part of the EPR solution](#)

Q6 Annual amount spent on the system

A6 [Information not held- this forms part of the EPR solution](#)

Q7 What is the annual budget/ spend on staff training on these systems and software

A7 [Information not held- this forms part of the EPR solution](#)

Q8 How long was the implementation process from time of procurement to launch date?

A8 [Information not held- this forms part of the EPR solution](#)

Bed Management

Q9 Name of the system and system provider

A9 [Information not held- bed management is part of the PAS solution](#)

Q10 Annual amount spent on the system

A10 Information not held- bed management is part of the PAS solution

Q11 What is the annual budget/ spend on staff training on these systems and software

A11 Information not held- bed management is part of the PAS solution

Q12 How long was the implementation process from time of procurement to launch date?

A12 Information not held- bed management is part of the PAS solution

Patient Engagement Platform

Q13 Name of the system and system provider

A13 Healthcare Communications UK Limited
Digital Patient Communications Solution (Hybrid Mail)

Q14 Annual amount spent on the system

A14 £189,500

Q15 What is the annual budget/ spend on staff training on these systems and software

A15 Information not held- no allocated training budget. The project team have provided training across the services as and where required. The supplier recently held a demonstration session over teams, free of charge, as there has been a significant amount of staff turnover since the initial training was held which was included in the implementation.

Q16 How long was the implementation process from time of procurement to launch date?

A16 12 months

Patient Administration System (PAS)

Q17 Name of the system and system provider

A17 Alcidion UK Ltd, ICS Clinical Information System (PAS)

Q18 Annual amount spent on the system

A18 £225,274

Q19 What is the annual budget/ spend on staff training on these systems and software

A19 £105,000

Q20 How long was the implementation process from time of procurement to launch date?

A20 Information not held- the Trust does not routinely collate or hold this information centrally as part of its management or performance data.

Patient Tracking List/ Dashboard

Q21 Name of the system and system provider

A21 Information not held- this forms part of the EPR solution

Q22 Annual amount spent on the system

A22 Information not held- this forms part of the EPR solution

Q23 What is the annual budget/ spend on staff training on these systems and software

A23 Information not held- this forms part of the EPR solution

Q24 How long was the implementation process from time of procurement to launch date?

A24 Information not held- this forms part of the EPR solution

ED Management Systems

Q25 Name of the system and system provider

A25 Information not held- Liverpool Heart and Chest Hospital is a specialist cardiothoracic centre and does not have an Emergency Department.

Q26 Annual amount spent on the system

A26 Information not held- Liverpool Heart and Chest Hospital is a specialist cardiothoracic centre and does not have an Emergency Department.

Q27 What is the annual budget/ spend on staff training on these systems and software

A27 Information not held- Liverpool Heart and Chest Hospital is a specialist cardiothoracic centre and does not have an Emergency Department.

Q28 How long was the implementation process from time of procurement to launch date?

A28 Information not held- Liverpool Heart and Chest Hospital is a specialist cardiothoracic centre and does not have an Emergency Department.

Q29 Does the trust use an integration engine to securely exchange data between these software systems, both internally and externally? If so, what is the name and supplier of this system and what is the annual amount spent on this system?

A29 Yes - Rhapsody.
Annual amount spent on this system- £60,715

Q30 What is the annual amount you spent on any management consultant and/ or advisers engaged to support implementation and maintenance of the EHR and/ or PAS?

A30 Information not held in this breakdown. Annual costs for EPR as per A2, for PAS as per A18.

