

Reference Number: FOI202425/087
From: Commercial
Date: 23 May 2024
Subject: Patient information leaflets and e-consent systems

Q1 Does the Trust use a third-party provider to create/write, manage or track patient information leaflets?

If so, could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):

- a. The current supplier(s)
- b. Contract value(s) (per annum)
- c. Contract(s) renewal date(s)
- d. When did the Trust first start using this third-party?

A1 No

Q2 Does the Trust have a software solution to manage patient e-consent? If yes, is this a standalone solution, or part of a wider electronic patient records system?

A2 Yes, as part of the wider electronic patient records system.

Q3 For the Trust's patient e-consent system(s), could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):

- a. The current supplier(s)
- b. Contract value(s) (per annum)
- c. Contract(s) renewal date(s)
- d. When did the Trust first start using this third-party?

A3 a. AllScripts Electronic Patient Record (EPR) – Consent Form built as a document in EPR.
b. Annual support cost £310,712.96
c. Current EPR contract ends May 2026
d. Installed June 2013

Q4 Please could you indicate which solutions are used by each department in the Trust:

A4

Department	Patient information leaflets	E-consent
Accident and emergency (A&E)	Information not held- Liverpool Heart and Chest Hospital (LHCH) is a specialist adult cardiothoracic centre and does not have an accident and emergency (A&E) department.	

Diagnostic imaging / radiology	Information not held- no solution used.	Yes
Endoscopy	Information not held- no solution used.	Yes
Mental Health	Information not held- Liverpool Heart and Chest Hospital NHS Foundation Trust is a specialist cardiothoracic centre and does not treat patients for mental health conditions.	
Obstetrics	Information not held- Liverpool Heart and Chest Hospital (LHCH) is a specialist adult cardiothoracic centre and does not provide obstetrics.	
Oncology	Information not held- Liverpool Heart and Chest Hospital (LHCH) is a specialist adult cardiothoracic centre. We do not offer any oncology treatment at LHCH. Patients requiring Oncology treatment are often referred to Clatterbridge Centre for Oncology. We advise directing oncology requests to them: https://www.clatterbridgecc.nhs.uk/about-centre/access-to-information/freedom-information-foi	
Paediatrics	Information not held- Liverpool Heart and Chest Hospital is a specialist adult cardiothoracic centre and does not provide paediatric care.	
Surgical procedures (day-patient / in-patient)	Information not held- no solution used.	Yes
Surgical procedures (out-patient)	Information not held- no solution used.	Yes