

**Reference Number:** FOI202425/073  
**From:** Commercial  
**Date:** 14 May 2024  
**Subject:** Digital dictation provider, a speech recognition system and outsourced transcription provider and contract expiry dates

Q1 Could you please confirm whether your organisation uses a digital dictation provider? If so, kindly specify the name of the provider.

A1 [Yes - Bluewire Technologies Ltd \(Epro\)](#)

Q2 Could you confirm whether you employ a speech recognition system? If yes, please provide details about the provider.

A2 [Yes - Bluewire Technologies Ltd \(Epro\)](#)

Q3 Does your organisation use an outsourced transcription provider? If so, kindly state the name of the provider.

A3 [Yes - Bluewire Technologies Ltd \(Epro\)](#)

Q4 For all the services mentioned above, I would appreciate clarification on the contract expiration date. Alternatively, if your contracts are on a rolling basis, please indicate so.

A4 [Contract 01/04/2022 and is due to expire 31/03/2027.](#)