

Reference Number: FOI202425/004
From: Other
Date: 07 May 2024
Subject: Virtual Wards Contract Information Query

Q1 'Could you please confirm if the Docobo and ISla solutions are still in use across the LHCH virtual wards?'

The response states that the Docobo solution is still in place however quotes the old contract information:

- a) Contract end date was originally Dec 22, but was renewed for an additional year until Dec 23, funding provided by NHSX.
- b) Value £750,000 April 22- Dec 22

A1 Liverpool Heart and Chest Hospital do not hold the contract for Virtual Wards.

Virtual Ward system was procured by MerseyCare. The services are being provided by direct contract between Docobo and MerseyCare through a grant they have secured. Therefore, the original contract has expired. Telehealth was being provided by our partners to allow us to undertake the trial as MerseyCare/Docobo felt it warranted investment.

Please re-direct your request to: FOI@merseycare.nhs.uk

Q2 What is the current contract value i.e. post Dec 2023?

A2 Liverpool Heart and Chest Hospital do not hold the contract for Virtual Wards.

Virtual Ward system was procured by MerseyCare. The services are being provided by direct contract between Docobo and MerseyCare through a grant they have secured. Therefore, the original contract has expired. Telehealth was being provided by our partners to allow us to undertake the trial as MerseyCare/Docobo felt it warranted investment.

Please re-direct your request to: FOI@merseycare.nhs.uk

Q3 What was the value of the contract between Dec 2022 - 2023?

A3 Liverpool Heart and Chest Hospital do not hold the contract for Virtual Wards.

Virtual Ward system was procured by MerseyCare. The services are being provided by direct contract between Docobo and MerseyCare through a grant they have secured. Therefore, the original contract has expired. Telehealth was being provided by our partners to allow us to undertake the trial as MerseyCare/Docobo felt it warranted investment.

Please re-direct your request to: FOI@merseycare.nhs.uk

