

Reference Number: FOI202425/058
From: Other
Date: 01 May 2024
Subject: Healthcare Travel Costs Scheme and Bank Transfers to Patients

Q1 For the last financial year, has your trust been providing direct bank transfers into patients' accounts for the Healthcare Travel Costs Scheme?

If yes, what has been the average waiting time (Business working days) for a patient from making the request to receiving the money in their bank account?

A1 Information not held - the Trust has not provided any bank transfers.

Q2 For the last financial year, has your trust been providing direct bank transfers into the bank accounts of patients, their next of kin, or the executor of their Will for any money deposited during admission?

If yes, what has been the average waiting time (Business working days) from the request to the money being received in the bank account?

A2 Yes. Waiting time of 4.75 days.