

**Reference Number:** FOI202425/053  
**From:** Private Individual  
**Date:** 25 April 2024  
**Subject:** Connectivity and Network Services

Q1 Who provides your WAN and internet connectivity and the annual spend on each

A1 [AIMES £4500](#)

Q2 Who provides your SIP trunks and what is the annual spend?

A2 [Information not held - provided as part of Informatics Merseyside contract, no breakdown supplied.](#)

Q3 Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend?

A3 [AIMES £4500](#)

Q4 Who provides your LAN infrastructure and what is your annual spend

A4 [Intercity Technology - £350,000](#)

Q5 Who provides your WIFI infrastructure and what is your annual spend

A5 [As per A4 above](#)

Q6 Please confirm the manufacturer(s) of your wired network core and edge switching?

A6 [Cisco](#)

Q7 When was your core network installed?

A7 [December 2016](#)

Q8 Has it been updated subsequently?

A8 [Yes, WIFI upgrade in 2021/22](#)

Q9 Who maintains your core network?

A9 [Intercity Technology](#)

Q10 When is the contract renewal date?

A10 [June 2026](#)

Q11 Please confirm value of the initial project?

- A11 Information not held - formed part of a previous managed service with Informatics Merseyside
- Q12 Please confirm the value of annual support/maintenance services (in £)?
- A12 As per A4 above