

**Reference Number:** FOI202425/031  
**From:** Private Individual  
**Date:** 15 April 2024  
**Subject:** Temporary Staffing Workforce Systems (FY23/24)

Q1 Under the Freedom of Information Act 2000, could you please provide me with the below information in relation to your Temporary Staffing Workforce Systems for the Fiscal Year 2023-2024.

A1 [Please see attached document: FOI202425 031 FOI Response](#)

Filled Shifts vs. Unfilled Shifts				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Number of Shifts Filled by Staff Bank	591	400	8327	6457
Number of Shifts Filled by Agency	0	467	1569	141
Number of Shifts Unfilled	20	0	896	655

Staff Bank				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Total Bank Spend	£501,653	£63,051	£2,101,018	£539,616
Number of Bank Hours Worked	£5,765	£2,921	£75,948	£34,586
Name of Staff Bank Provider(s)*	In House	In House	In House	In House
Contract Expiry Date with Provider(s)	Not applicable, as above	Not applicable, as above	Not applicable, as above	Not applicable, as above
Type of Staff Bank(s) Procured**	Not applicable, as above	Not applicable, as above	Not applicable, as above	Not applicable, as above
Type of Bank Service(s) Procured***	Not applicable, as above	Not applicable, as above	Not applicable, as above	Not applicable, as above
Contact Name****	Diane Batey	Diane Batey	Diane Batey	Diane Batey

\* If a staff bank is not currently utilised, please state 'No Provider'. If a staff bank is solely managed in-house and with no staff bank technology procured, please state 'In-House'.

\*\* Please advise of the type of staff bank(s) provided by the staff bank provider(s). Please state 'Local Bank Only' or please state 'Collaborative Bank' if a regional bank has been procured. Please state 'Both' if both have been procured.

\*\*\* Please advise of the type of bank service(s) procured with the staff bank provider(s). Please state 'Managed Service' if the staff bank provider(s) help grow and/or engage and/or retain the bank, or please state if a 'Technology Only' service is procured.

\*\*\*\* Please provide the name of the lead responsible person who looks after the staff bank(s). If there are multiple people for each staffing group, please name each relevant person

Agency				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Total Agency Spend	£0	£853,047	£52,483	£17,875
Number of Agency Hours Worked	0	3511	15362	1034

<b>Name of Agency Staffing Provider or PSL*</b>	Not applicable, no provider	Not applicable, no provider	Not applicable, no provider	Not applicable, no provider
<b>Contract Expiry Date with Provider</b>	Not applicable, no provider	Not applicable, no provider	Not applicable, no provider	Not applicable, no provider
<b>Name of Vendor Management System (VMS) Provider**</b>	Not applicable, no provider	Not applicable, no provider	Not applicable, no provider	Not applicable, no provider
<b>Contract Expiry Date with Provider</b>	Not applicable, no provider	Not applicable, no provider	Not applicable, no provider	Not applicable, no provider
<b>Contact Name***</b>	Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our 2023/24 Disclosure Log, please see FOI Request Ref 519: <a href="https://www.lhch.nhs.uk/resources/disclosurelogs">https://www.lhch.nhs.uk/resources/disclosurelogs</a> . Enter the year into the Year field and reference number into the Search field then click Search. Select Download to open.	As per Medical & Dental response.	As per Medical & Dental response.	As per Medical & Dental response.

\* Please provide the name of the neutral vendor (NV) or master vendor (MV) managed service provider/agency staffing provider, or if Preferred Supplier List in place, please state 'PSL'. If there is no provider or PSL, please state 'No Provider'.

\*\* Please provide the name of the VMS technology provider. If same as agency staffing provider above, please state 'Same As Above'. If no VMS technology is currently utilised for agency cascade, please state 'No Provider'.

\*\*\* Please provide the name of the lead responsible person who looks after temporary agency staffing. If there are multiple people for each staffing group, please name each relevant person.

<b>Direct Engagement (DE) - in relation to VAT saving on agency spend</b>				
<b>FY 2023/2024</b>	<b>Medical &amp; Dental</b>	<b>Allied Health Professionals (AHPs)</b> including Scientific, Therapeutic and Technical Staff	<b>Nursing &amp; Midwifery</b> including Health Care Assistants (HCAs)	<b>Non-Medical Non-Clinical (NMNC)</b> including Admin & Clerical and Estates & Facilities
<b>Name of DE Provider*</b>	Plus US	Information not held- the Trust's Direct Engagement (DE) contract does not cover Allied Health Professionals (AHPs).	Plus US	Information not held- The Trust's Direct Engagement (DE) contract does not cover Non-Medical, Non Clinical (NMNC).

<b>Type of DE Service Procured**</b>	Managed Service	As above	Managed Service	As above
<b>DE Payroll Responsibility***</b>	Plus US	As above	Plus US	As above
<b>Contract Expiry Date with Provider</b>	28/02/2025	As above	28/02/2025	As above
<b>% of Agency Workers on DE Contracts</b>	Information not held- this is held by the DE Provider.	As above	Information not held- this is held by the DE Provider.	As above
<b>Total VAT Saving (£) Achieved****</b>	VAT Paid: £532.25 VAT Recovered: £68.15	As above	VAT Paid: £532.25 VAT Recovered: £68.15	As above
<b>Contact Name*****</b>	Procurement services are provided by Health Procurement Liverpool, a shared procurement service across four specialist organisations in Liverpool, which is led by The Walton Centre. Please contact them directly via: <a href="mailto:wcftr.healthprocurementliverpool@nhs.net">wcftr.healthprocurementliverpool@nhs.net</a> .	As above	As per medical response.	As above

\* If a DE model is not currently utilised, please state 'No Provider'. If a DE model is utilised, but not via a DE provider as managed fully in-house, please state 'In-House'.

\*\* Please advise of the type of DE service procured with the DE provider. Please state if the DE provider delivers a 'Managed Service' with agency and/or worker engagement, or if the DE provider delivers a 'Technology Only' service?

\*\*\* Please advise who payrolls DE workers. Please state 'DE Provider' if the DE provider payrolls workers, or if this is done in-house please state 'In-House'. If this is carried out by another payroll organisation, please name the organisation.

\*\*\*\* Please state total VAT savings achieved through DE, pre any DE provider fees (if applicable).

\*\*\*\*\* Please provide the name of the lead responsible person who looks after Direct Engagement (DE). If this contact is the same as the lead responsible person for agency staffing, please still input the contact's name.