

Reference Number: FOI202425/004
From: Other
Date: 03 April 2024
Subject: Virtual Wards Contract Information

Q1 Could you please confirm if the Docobo and ISla solutions are still in use across the LHCH virtual wards?

A1 ISLA – Yes
DOCOBO - Yes

Q2 If yes, please could you confirm:
a) the new contract End date(s) or extension(s) length?
b) the new contract(s)/or extension(s) Value (£)?
c) how many remote monitoring beds/licences does this cover?

A2 ISLA
a) Contract end date (two different services with contracts with different dates - 13/03/2025 and 01/08/2025
b) £12,000 and £18,000 = £30,000
c) Two different services to use with unlimited number of patients.

DOCOBO

- a) Contract end date was originally Dec 22, but was renewed for an additional year until Dec 23, funding provided by NHSX.
- b) £750,000 April 22- Dec 22
- c) 500

Q3 If not, are there other remote monitoring solutions for virtual wards/digital tools in areas such as remote patient pathways currently in place or being evaluated, trialled or contracted?

A3 ISLA – not applicable, as per A1 and A2 above
DOCOBO – not applicable, as per A1 and A2 above

Q4 If yes, can you confirm the following:
a) the Supplier(s) name?
b) the Start date(s)?
c) the End date(s) or Contract(s)/Pilots(s) length?
d) the Contract(s)/Pilots(s) Value?
e) how many remote monitoring beds/licences does this cover?

A4 ISLA – not applicable, as per A3 above
DOCOBO – not applicable, as per A3 above