

Reference Number: FOI202324/571
From: Commercial
Date: 13 March 2024
Subject: HR and Payroll services and solutions

Q1 What software do you use for your payroll, hr and finance solutions, how much annually do you spend on each, when does each contract expire?

A1 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2022/2023 Disclosure Log, please see FOI Request Ref: 062
<https://www.lhch.nhs.uk/resources/disclosurelogs>

Enter the year into the Year field and reference number into the Search field then click Search. Select Download to open.

Q2 Do you manage your payroll in-house or do you outsource it if so, who do you outsource it to?

A2 Payroll services for the Trust are provided by St Helens & Knowsley Teaching Hospitals NHS Trust. You may want to consider re-submitting your request to St Helens & Knowsley on the following address: foirequests@sthk.nhs.uk

Q3 How many people do you pay each month using your payroll solution?

A3 Information not held- as per A2.

Q4 How many pensioners do you pay using your payroll solution?

A4 Information not held- as per A2.

Q5 Do you use Microsoft power platform technologies such as Power Automate, Power Virtual Agents?

A5 Power automate

Q6 What is the employee count in your organisation?

A6 1,941

Q7 Do you collaborate with other organisations in the delivery of HR & Payroll shared services? If so which organisation?

A7 Payroll services for the Trust are provided by St Helens & Knowsley Teaching Hospitals NHS Trust.

Q8 Do you work with any industry experts such as ATOS, KPMG, EY, Accenture etc?

A8 Yes. Please see contract register provided in FOI 202324/431 for full details. This is available on our website, it can be found in our 2023/2024 Disclosure Log, please see FOI Request Ref: 431
<https://www.lhch.nhs.uk/resources/disclosurelogs>

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Q9 Who in your organisation is the head of service for HR and Payroll software or services and what is their role?

A9 Chief People Officer- Jane Royds
Deputy Director of HR- Rachael McDonald