

Reference Number: FOI202324/521
From: Private Individual
Date: 15 February 2024
Subject: Patient portal contract information

Q1 Does your trust have a 'Patient Portal / Patient Engagement Portal (PEP)'?

A1 Yes

Q2 If yes:
a. Who is the current provider?
b. What is the name of the current solution?
c. What is the start and end date of the contract?

A2 a. Healthcare Communications UK Limited
b. Digital Patient Communications Solution (Hybrid Mail)
c. Start date- 01/01/2022 End date- 31/12/2025

Q3 If no:
a. Are you planning to procure a 'Patient Portal/Patient Engagement Platform (PEP)'?
b. If yes, when are you looking to go out to market and by what route?

A3 Not Applicable- As per A1