

**Reference Number:** FOI202324/513  
**From:** Commercial  
**Date:** 08 February 2024  
**Subject:** Non-Emergency Patient Transport Services (NEPTS)

**Q1** Who provides your non-emergency patient transport services (NEPTS)?

**A1** Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2023/24 Disclosure Log, please see FOI Request Ref: 006:

<https://www.lhch.nhs.uk/resources/disclosurelogs>

Enter the year into the Year field and reference number into the Search field then click Search. Select Download to open.

**Q2** When does this contract run until?

**A2** As per A1

**Q3** What is the value of this contract per annum (i.e., for 2023/24)?

**A3** As per A1

**Q4** Do you contract your NEPTS for your organisation in isolation, or is it contracted jointly with other NHS organisations? If so, which other NHS organisations?

**A4** As per A1

**Q5** Who is the best person to contact regarding the NEPTS service for your organisation? Please provide name, position, and contact details where possible.

**A5** Non-emergency patient transport is managed by the Hospital Coordinators