

Reference Number: FOI202324/499
From: Commercial
Date: 30 January 2024
Subject: Hospital Systems and contracts

Q1 Which systems and services are in use at Liverpool Heart and Chest Hospital Foundation Trust?

A1 [Please see attached document: FOI 499 Response](#)

Technology	Supplier	Product	Contract Ending Date	Revised Date
Virtual ward and remote monitoring system provider	Virtual ward is procured by a partner organisation- MerseyCare		Information not held- Liverpool Heart and Chest Hospital do not hold the contract for virtual wards	
Hospital pharmacy system	EMIS	Ascribe	Mar-24	Contract for review
Advice and guidance system provider	Information not held- No system			
Remote consultation system provider	Information not held- we do not use remote monitoring system			
Diagnostic imaging information system	Philips	Intellispace	May-24	Contract for review
Population health management system	Information not held- no specific system in place			
Payroll system	Mersey and West Lancashire Teaching Hospitals NHS Trust	Information not held- payroll is outsourced	Sep-24	
Barcode and scanning technology system provider	Hyland Software Solutions Uk Ltd	OnBase	Dec-26	
Computer hardware provider (laptops, PCs, smartphones, tablets, iPads etc)	CDW Ltd	Dell Hardware, VMWare, Microsoft	Jan-25	
Robotic process automation system	Trustco PLC	Blue Prism	Apr-25	
Electronic Patient Record	Altera Healthcare IT UK Limited	Alscripts	Jun-25	
Patient Administration System	Aloidin UK Ltd	ICS Clinical Information System (PAS)	Apr-25	
Electronic Prescribing and Medicines Administration	This system forms part of EPR solution			
Maternity Information System	Information not held- Liverpool Heart and Chest Hospital is a specialist adult cardiothoracic centre and does not provide maternity services			
Electronic Document Management System	Hyland Software Solutions Uk Ltd	OnBase	Dec-26	
Laboratory Information Management System	Information not held- laboratory services for the Trust are provided by Liverpool Clinical Laboratories			
Cyber Security Services	Intercity Technology Ltd	Cisco	Mar-24	Contract for review
Bed management system	Information not held- bed management is part of the PAS solution			
Clinical decision support system	This system forms part of EPR solution			
Hospital discharge system	Information not held- hospital discharge system is part of the PAS solution			
Theatre scheduling system	This system forms part of EPR solution			
Clinical communications system	Information not held- we do not use clinical communication technologies			
Cloud provider	Microsoft	Azure	Rolling contract	Rolling contract
Staff rostering system	Allocate Software Ltd	HealthRoster	Oct-24	
HR/workforce management system	NHSESR for Workforce Information/OD/Statutory & Mandatory Training/Other Education	ESR	Information not held- this is a nationally procured system and we do not hold any local agreements of contract information for it	
Financial management system	NHS Shared Business Service (NHS SBS)	Oracle	Apr-26	
Supply chain and inventory management system	Omnicell	Omnicell Supply X	Sep-26	