

Reference Number: FOI202324/481
From: Private Individual
Date: 22 January 2024
Subject: Respiratory/COPD Service

I am requesting the information for the Community Respiratory service that is currently commissioned.

Q1 Name of Provider and service

A1 Provider - Liverpool Heart & Chest NHS Foundation Trust in partnership with Knowsley Place

Service - Knowsley Community Respiratory Service (KCRS)

Q2 Opening hours - if different for weekends and Bank Hols please state

A2 The service is operational 8am to 8pm (with a nurse/ Allied Health Professional (AHP) telephone advice line overnight 8pm to 8am), 7 days per week, 365 days per year

Q3 What IT system is used?

A3 EMIS

Q4 What are the service inclusions/exclusions?

A4 Inclusions - Aged 18 years and over with suspected or known respiratory disease - registered with a Knowsley GP.

Exclusions – Tuberculosis (TB), Cystic Fibrosis (CF), lung cancer, pleural effusion, pneumothorax, lung transplant, pulmonary hypertension.

Q5 Describe your shift patterns; does it consist of early, lates and crossover shifts, long days etc what times are the shifts?

A5 Numerous different shift patterns across the different elements of the service - these include:

Early Shift (8am to 4pm)

Middle Shift (10am to 6pm)

Late Shifts (12 noon to 8pm)

Long Days (8am to 6pm & 8am to 8pm).

The elements of the service are:

Rapid Response

Admission Avoidance & Early Supported Discharge

Home Oxygen - Assessment & Review

Pulmonary Rehabilitation

Chest Physiotherapy
Smoking Cessation

We also provide Virtual Wards (although the staffing numbers for this are not provided below as they are temporary posts only)

Q6 What is your overall number of WTE staff and provide a description of the staffing structure - including banding and WTE please

A6 2.4 x Consultant
0.5 Band 8b Lead Nurse
1.0 x Band 8b AHP Consultant
1.0 x Band 8b Nurse Consultant
1.0 x Band 8a Matron
2.0 x Band 8a Advanced Practitioners
0.66 x Band 8a Pharmacist

NURSE'S:

7.0 x Band 7
9.4 x Band 6
1.0 x Band 3 Healthcare assistant (HCA)

AHP'S:

3.0 x Band 7
3.8 x Band 6

PAM'S (non-nursing work force)

2.0 x band 6
1.0 x Band 5
0.8 x Band 4
1.2 x Band 3

Q7 If there is a service specification can this please be shared?

A7 Information not held- No current specification available.