

Reference Number: FOI202324/469
From: Private Individual
Date: 16 January 2024
Subject: Procurement of service, Costs, KPI compliance

Q1 Please can you indicate in the table below which services, if any, your organisation procures and advise who currently provides that service. Please confirm the current contract end date, how many journeys are conducted per annum (including abortions, excluding cancelled), the approximate spend per annum and lastly, please indicate how many months in the previous 12 they achieve their Inbound and Outbound KPI targets.

If you are answering on behalf of multiple sites / Trusts or geographical areas please state which and if the contracts differ between these please complete a separate table as appropriate.

Services Procured	Current Provider	Contract End Date	Patient journeys per annum	Spend per annum	In the previous 12 months, how many times was KPI achieved?		
					INBOUND	OUT Outpatients	OUT Discharges
Non-emergency patient transport							
High Dependency							
Mental Health							
Renal Dialysis							
Taxi Services – staff and/or patients							

A1 Non-emergency patient transport - Information not held - we currently utilise Sparks Medical however we do not have a formal contract in place and instead pay by usage. This service was implemented in October 2019 to alleviate winter pressures and will be reviewed in April 2024. There are currently no KPIs associated with this service.

High Dependency, Renal Dialysis – all treatment and care relating to these are provided inhouse by LHCH staff, there are no external contracts in place.

Mental Health – Mental Health - Information not held - Liverpool Heart and Chest Hospital is a specialist adult cardiothoracic centre and does not provide mental health services.

Taxi Services – Service provided by ComCab – no contract in place.