Reference Number:	FOI202324/465
From:	Private Individual
Date:	15 January 2024
Subject:	Quality Improvement

Q1 Have any members of the Trust Executive Team received training in quality improvement (QI), and if so, what are their job titles and to what level (for example, bronze/silver/gold or similar)?

A1 The Executive Team have received Plot the Dots Training (SPC) pre-COVID.

Q2 What model(s) (if any) of quality improvement (QI) is being utilised at the Trust (for example, Lean/Six Sigma/PDSA)?

A2 The Trust utilises a combination of Model for Improvement (of which PDSA is one part) and some Lean Tools where appropriate.

Q3 Is the Trust increasing capability in quality improvement by providing training to staff and if so, what percentage of staff have been trained so far and at what levels?

A3 The Trust have a plan to increase training as part of our response to NHS IMPACT. However, online training is available to all staff and is an integral part of leadership development programmes. Numbers are not recorded.

Q4 Does the Trust have a separate dedicated quality improvement (QI) team, or does quality improvement form part of an existing team (for example, Patient Safety/Clinical Audit/PMO/Transformation)?

A4 There is a separate dedicated Quality Improvement Team.

Q5 What (if any) committee(s) receive quality improvement reporting within the Trust?

A5 Quality Improvement is reported through Operational Board which feeds into the Trust Board of Directors. QI also features in a range of forums as it contributes to quality and safety initiatives and operational effectiveness.

Q6 Has the Trust provided quality improvement (QI) training to any patients or public to encourage patient and public involvement (PPI) with Trust quality improvement, and if so, how many?

A6 No quality improvement training has been provided to patients or public as yet. We do have patient safety partners in place, and they have received training in respect of the new Patient Safety Incident Response Framework implementation.