

Reference Number: FOI202324/442
From: Private Individual
Date: 04 January 2024
Subject: Hospital Parking Charges

Q1 Are the following entitled to free parking at your hospital(s) car parks - indicate Y or N:

- disabled people
- frequent outpatient attenders
- parents of sick children staying overnight
- staff working night shifts

A1

- Disabled parking - Yes
- Frequent outpatient attenders - No
- Parent of sick children – Not applicable, Liverpool Heart and Chest Hospital is a specialist adult cardiothoracic centre and does not provide treatment and care to children.
- Staff working night shifts - No

Q2 Are the following entitled to free parking at your hospital(s) car parks- indicate Y or N:

- visitors with relatives who are gravely ill
- visitors to relatives who have an extended stay in hospital
- carers of people in the above groups

A2

- Visitors with relatives gravely ill – Yes, the trust have palliative permits available.
- Visitors to relatives who have extended stay- Yes, but only certain number of permits available.
- Carers of people in the above groups – Yes, if permits are available and not in use.

Q3 Are the following entitled to reduced charge parking at your trust hospital(s) car parks - indicate Y or N:

- disabled people
- frequent outpatient attenders
- parents of sick children staying overnight
- staff working night shifts

A3

- Disabled people – No, disabled parking is free for all across the Trust site.
- Frequent outpatient attenders - No
- Parent of sick children – Not applicable, Liverpool Heart and Chest Hospital is a specialist adult cardiothoracic centre and does not provide treatment and care to children.
- Staff working night shifts – No

Q4 Are the following are entitled to reduced charge parking at your trust hospital(s) car parks - indicate Y or N:

- visitors with relatives who are gravely ill.

- visitors to relatives who have an extended stay in hospital.
- carers of people in the above groups

- A4
- Visitors with relatives who are gravely ill - No
 - Visitors to relatives who have an extended stay in hospital - No
 - Carers of people in the above groups – No

Q5 What is the reduced charge for parking at your hospital(s) for those groups who qualify? Please list

A5 Not applicable as per A3 and A4.

Q6 Are any of the groups above required to pay in advance and then claim them money back for free parking or reduced charge parking at your hospital(s)? Please list

A6 Patients who are on certain benefits may be able to re-claim car parking charges for outpatient appointments.

Q7 Who manages your hospital(s) car parks?

A7 SABA UK

Q8 How many parking charge notices have been issued at the trust hospital (s) car parks for breaches of parking rules during the past 12 months (or the most recent figures available for a 12 month period)?

A8 Information not held – the Trust does not routinely collate or hold this information centrally. As per A7 onsite parking is not managed in house and as such the Trust does not hold information regarding charge notices etc.

Q9 How many appeals have been lodged against the parking charge notices during the past 12 months (or the most recent figures available for a 12 month period)

A9 Information not held – the Trust does not routinely collate or hold this information centrally. As per A7 onsite parking is not managed in house and as such the Trust does not hold information regarding charge notices etc.

Q10 How many appeals saw a successful outcome for the claimant during the past 12 months (or the most recent figures available for a 12-month period)?

A10 Information not held – the Trust does not routinely collate or hold this information centrally. As per A7 onsite parking is not managed in house and as such the Trust does not hold information regarding charge notices etc.