

Reference Number: FOI202324/365
From: Commercial
Date: 08 November 2023
Subject: Private Ambulance Service

This request relates to additional information to FOI202324/323. This information is available on our website, it can be found in our 2023/24 Disclosure Log - <https://www.lhch.nhs.uk/resources/disclosurelogs>

- Q1 Is the contract likely to be renewed, extended or cancelled?
- A1 The Trusts private ambulance contract is currently in the process of being reviewed and will be put out to tender in due course.
- Q2 How many urgent and non-urgent journeys has the vehicle been deployed on, per year?
- A2 September 2022 – October 2023 - Urgent Transfers = 1399
September 2022 - October 2023 - Non urgent Transfers = 1160
- Q3 The number of compliments, complaints or incidents relating to the service
- A3 The Trust have received zero compliments and zero complaints relating to the use of the private ambulance service supplied by Sparks Medical during the period September 2022-October 2023.
- 1 incident has been logged on the Trusts incident management system during the period September 2022-October 2023.
- Q4 Costings of the service and benefits to the community.
- A4 Information exempt under Section 43 - Due to the potential damage to commercial interests of the current suppliers as release of this information and any other unique pricing likely to be requested for disclosure would allow other competitors a significant competitive advantage and thus harm the commercial interests of our current suppliers.