

**Reference Number:** FOI202324/357  
**From:** Press/Media  
**Date:** 03 November 2023  
**Subject:** patient safety incidents and serious incidents affecting GP communications

**Q1** The number of patient safety incidents (as described by Patient Safety Incident Response Framework) and serious incidents (as described by the Serious Incident Framework) identified by your trust which have affected communications (including discharge summaries, clinic letters and anything similar) from your trust to GPs in your area in the past 10 years

**A1** Since June 2016, 84 patient safety incidents relating to communication to the GP have been reported via our incident management system.

We are unable to access incident data prior to June 2016 as a result of moving to a new incident management system.

**Q2** How many communications (approximately) have been affected by each of these incidents

**A2** Approximately 230 communications have been affected with majority relating to delayed discharge summaries, incorrect communications and communications sent to the wrong GP.