

**Reference Number:** FOI202324/330  
**From:** Commercial  
**Date:** 19 October 2023  
**Subject:** Systems and communications refresh, Assets and Contracts

- Q1 1. When was your last networking (LAN, Core & Edge refresh, and when is the next refresh planned?
- 1a. What would you like to improve upon in your next refresh?
- 1b. Could you please confirm the supplier for your current contract and the vendor that you are using?

A1 1. 2016 with various refresh years  
1a. 2024-27, strategy is under development  
1b. Cisco via intercity technologies

- Q2 2. When was your last Wi-Fi refresh, and when is the next refresh planned?
- 2a. What would you like to improve upon in your next refresh?
- 2b. Could you please confirm the supplier for your current contract and the vendor that you are using?

A2 As per A1

- Q3 3. When was your last Telephony Hardware refresh, and when is the next refresh planned?
- 3a. What would you like to improve upon in your next refresh?
- 3b. Could you please confirm the supplier for your current contract and the vendor that you are using?

A3 As per A1

- Q4 4. When was your last Unified Communications refresh, and when is the next refresh planned?
- 4a. What would you like to improve upon in your next refresh?
- 4b. Could you please confirm the supplier for your current contract and the vendor that you are using?

A4 As per A1

- Q5 5. Do you currently use SD-WAN or SASE, if not it this something that you are planning to do?

5a. If yes, could you please confirm the supplier for your current contract and the vendor that you are using?

A5 No

Q6 6. What adoption of asset tracking/real-time asset locating, or RFID has been implemented or is being considered or planned?

6a. Can you confirm contract dates and vendors?

A6 6. No current contract or vendor  
6a. Not applicable

Q7 7. Do you have an alert/notification solution in place for reducing false alarms or is being considered or planned?

A7 No