

Reference Number: FOI202324/317
From: Private Individual
Date: 11 October 2023
Subject: Details of EPR, Records Scanning and outsourcing

Q1 What Electronic Patients Records System do you use and when was it implemented?

Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2022-23 Disclosure Log, please see FOI Request Ref: 461

A1 <https://www.lhch.nhs.uk/resources/disclosurelogs>

Does the Trust scan paper records? If yes, do you

Q2 - scan day forward and legacy records? or
- just day forward records?

A2 Day forward and legacy

Is above handled

Q3 - In house by your own scanning team?
- Outsourced to an off site external service provider?
- On site by an external provider?
- Combination of above?

A3 In house scanning bureau, however we do have the option to scan outsourced under our contract with Restore

Q4 If any of the above outsourced, please name provider(s) and details of when the contract(s) ends

A4 Restore - February 2024

Q5 What route to market used to obtain these services (a) open tender (b) framework - if yes, which one?

A5 Framework - SBS Records Management

Q6 Do you have a published road map for paper-free at point of care 'Digital at point of care'? If yes, please provide a copy or link to this document

A6 No

Q7 Please advise names of any individuals involved in this process including your Medical Records Manager (b) Chief Information Officer (c) Digital Project Lead?

- A7
- (a) Medical Records Manager - Jane Attwood
 - (b) Chief Digital and Information Officer - Kate Warriner
 - (c) Digital Project Lead - David Austin