

Reference Number: FOI202324/274
From: Commercial
Date: 13 September 2023
Subject: Supplier and contract details for the Patient Friends and Family Test

Can you answer the three questions for the Patient Friends and Family Test normally administered by the Patient experience team.

Q1 Can you provide details of your current supplier?

A1 Our current supplier for the Patient Friends and Family Test is Healthcare Communications

Q2 Can you provide details of the current renewal/end date of this contract?

A2 Start Date: 01/04/2023.
Expiry date: 01/04/2024.

Q3 Who is the main point of contact for this contract and their title and contact details?

A3 Ian Gilbertson, Assistant Chief Digital Information Officer - Data and Change, Deputy CDIO – Ian.Gilbertson@lhch.nhs.uk