

Reference Number: FOI202324/253
From: Commercial
Date: 31 August 2023
Subject: Use of Robotic Process Automation (RPA)

Please could you kindly assist by answering the following questions regarding your Trusts use of RPA (Robotic Process Automation) under the freedom of information act.

Process Robotic Automation is a productivity tool that can mimic, emulate and automate repetitive, high -volume, labour intensive processes including data entry, data extraction and assigning data to/from different applications.

Q1 Does your Trust currently used RPA (Robotic Process Automation)

A1 Yes

Q2 Which departments within your Trust currently use RPA (Robotic Process Automation)

A2 Outpatients Administration, Human Resources & Finance, Health Records

Q3 Who supplies your licensing for Robotic Process Automation

A3 Blue Prism

Q4 How many bots have your purchased and over what period?

A4 5 bots over 5 years

Q5 Who provides the professional development? is this in house or an external provider and if so, who?

A5 The Royal Free London and Alder Hey Innovation Team

Q6 What is your total yearly budget spend on RPA in FYE 21/22

A6 £79,140 cost for Blue Prism product

Q7 What is your predicted spend on RPA for FYE 22/23

A7 £78,410 for Blue Prism Platform

Q8 Which departments have been identified for RPA projects

A8 Outpatients Admin, HR, Finance, Referral Processes, Health Records

Q9 Is the Trust intending to expand the use of RPA

A9 Yes

