

members matters

The newsletter for
all public and staff
members of Liverpool
Heart and Chest
Hospital

**First heart and lung robotic
surgery programme launched**
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**Further
steps 'to
be the
best'**

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Welcome

Welcome to the Spring edition of *Members Matters*, the magazine for staff and public foundation trust members of Liverpool Heart and Chest Hospital.

70
YEARS
OF THE NHS
1948 - 2018

2018 promises to be a memorable year for us as we draw closer to the NHS 70th birthday on 5th July 2018. To help us celebrate, we will have a regular feature in each of our newsletters this year sharing flashbacks and memories highlighting how LHCH has changed and developed over the years. We hope you enjoy reading this, along with our latest news.

If you would like further information about any of the news in *Members Matters*, please don't hesitate to contact the Membership Office on **0151 600 1410** or email membership.office@lhch.nhs.uk.



Neil Large,
Chairman



Jane Tomkinson,
Chief Executive

Robotics programme launched

LHCH has launched the UK's first robotic heart and lung surgery programme.

The new robotics programme will enable more patients requiring specialist cardiothoracic treatment to benefit from cutting edge surgery.

Mr Paul Modi, Consultant Cardiac Surgeon, performed our first robotic

cardiac surgery cases, and said: "The benefits for patients will be enormous.

"We will be able to significantly increase the number of patients who can undergo minimally invasive surgery. Equally importantly, we will also be able to reduce their



post-operative pain, lower their risk of infection, and ensure that their stay in hospital is considerably reduced, getting them back to their family and loved ones quicker, which is where they want to be."



Doug Murphy, world expert robotic surgeon (left) with Mr Paul Modi, Consultant Cardiac Surgeon and Owen Veldhuizen, one of our first robotic heart surgery patients. Inset is Mr Mike Shackcloth, one of our robotically trained consultant thoracic surgeons.

He added: "We will also be able to operate on those who are currently considered inoperable because of their health, as there is far less trauma to the body operating through small incisions only a few millimetres in length, rather than the more traditional open surgery. Robotic surgery can make a huge difference to their lives."

With our team of newly trained robotic surgeons, we expect to carry out 250-300 heart and lung cases in the first year.

Mr Mike Shackcloth, one of our robotically trained consultant thoracic

surgeons, added: "Our robotics programme will not only allow us to provide even better care for our patients, but it will also enable us to develop a training and research programme that will ensure we can attract top trainees and consultants in the future.

"Our team at LHCH have national and international reputations for outstanding care and treatment, and our new robotics programme will ensure we remain at the leading edge of advances in surgery."

Home in 48 hours

Owen Veldhuizen, from Llandudno, was one of our first robotic heart surgery patients, undergoing a pioneering procedure to repair his mitral valve – incredibly returning home within 48 hours of surgery!

The 51 year old, who works for Cartrefi Conwy, a housing association in Conwy, said: "I was referred to LHCH by my GP after discovering that I had a heart murmur. Following a series of tests, I was told that I needed to have heart

surgery to repair my mitral valve.

"Mr Modi explained that I would be one of the very first patients in the country to undergo robotic heart surgery.

"Although I was a little bit nervous, as soon as he explained the benefits and told me how quickly I would recover and be back at home, I felt confident that I was in the very best and safest hands possible.

"To be back home 48 hours later is just phenomenal."



Dr Jay Wright being interviewed by BBC about the launch.

To see BBC's report on Owen's 'phenomenal' surgery, visit the news section of the LHCH website.

Celebrating NHS 70 – looking back at the history of Liverpool Heart and Chest Hospital

On 5th July 2018 the National Health Service (NHS) will celebrate its 70th birthday. Below are some of the milestones we have on record which show some of our key changes and developments over the decades. These have all significantly contributed to the way our hospital is today.



1940s Chest Unit established at Broadgreen Hospital and first thoracic operations carried out here.



1960s First open heart operations carried out in Liverpool. The service was initiated at Mossley Hill Hospital and transferred to Broadgreen Hospital in 1962. A parallel cardiology service was developed at Liverpool Sefton General Hospital.



1970s First Coronary Artery Bypass Graft performed by Mr Ben Meade, Consultant Cardiac Surgeon. Mr Ben Meade was the first Chief Executive/ Medical Director when the hospital became The Cardiothoracic Centre (CTC).



1980s Regional Adult Cardiothoracic Unit formed from the amalgamation of the cardiology services at Sefton General Hospital with the Chest Unit at Broadgreen Hospital.

1990s The Cardiothoracic Centre – Liverpool NHS Trust was formed in the first wave of NHS Trusts in 1991 and heart emergency centre opened in 1994.



2000s Visit to CTC in 2002 by HRH, The Prince of Wales to officially open a purpose built 12 bedded Cystic Fibrosis Unit 'Amanda Unit'.



Major site development scheme for CTC completed in 2006 in conjunction with Royal Liverpool and Broadgreen University Hospitals NHS Trust to expand services – including Critical Care which was officially opened in 2005 by Dr Roger Boyle.

The Trust achieved Foundation Trust status on 1st December 2009 and become known as Liverpool Heart and Chest Hospital NHS Foundation Trust.



2010s Officially opened state of the art LHCH Main Entrance in 2016.

North West Coast Research and Innovation Awards finalist



Congratulations to Keith Wilson, Patient Research Ambassador at LHCH – shortlisted as a finalist in the Outstanding Contribution to Patient and Public Involvement in Research category at North West Coast Research and Innovation Awards 2018.

At the time of going to print the awards had not yet taken place – good luck Keith!

Sharing expertise globally

LHCH was delighted to be able to share our reputation for high quality clinical care and patient experience with a new global audience recently.

For the first time, we showcased our services at Arab Health in Dubai before joining a UK government trade mission to India to mark the 70th anniversary of the NHS.

Jane Tomkinson, Chief Executive, said: "In the past 12-18 months, we have received increasing numbers of requests for help with international healthcare projects.

"We believe we can make a unique contribution to specialist cardiothoracic training and education, and also provide bespoke support in areas ranging from specialist hospital design or running heart and chest services, through to innovative developments such as setting up a robotic surgery programme.

"With the full support of NHS England and the Department for International Trade, we want to take our knowledge, expertise and our outstanding reputation for patient and family centred care, and help to deliver high quality healthcare and services on an international basis.

"This would be an undoubted success story for the NHS as well as for Liverpool."



LHCH welcomes Professor Lip for guest lecture

LHCH was pleased to welcome Professor Lip, Professor of Cardiovascular Medicine at University of Birmingham and Sandwell and West Birmingham Hospitals NHS Trust recently.

He lectured on 'Atrial fibrillation & Stroke: From Epidemiology to Pathophysiology and Risk Assessment'. Professor Lip is pictured with Jane Tomkinson, CEO at the end of session.

Tribute to Sam

Members of the Research Department past and present were very saddened to learn of the passing of Sam Semoff recently.

Sam's funeral was attended by staff from the Trust and members of the SURE (Service Users Research Endeavour) Committee.

Sam was a dedicated, honest and forthright member of the SURE Committee and despite his failing health he always made time to evaluate patient information for clinical research trials to ensure it was fit for purpose for our patients. Sam had a lot of personal experience as a patient and was able to speak from the heart so that he could make a positive difference to the experience of others.

The Trust is very grateful for Sam's contributions to research and we are currently exploring ways to create a long lasting tribute to him.

Sam will be very much missed.

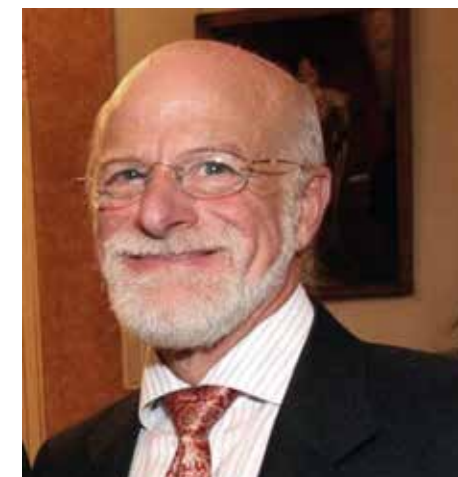


Sam is pictured at the 'Best of the Best' Grand Awards 2016 where he was awarded 'Volunteer of the Year'.

Farewell David

Farewell to David Bricknell, Non Executive Director and Deputy Chair/Senior Independent Director who has reached the end of his tenure here at LHCH.

David has been on the Board of Directors since 2010 and is well known to staff and governors. Everyone here at LHCH sends David their very best wishes for the future.



LHCH Grand Awards 2017

'Best of the Best'

Our annual glittering staff awards event was held on Friday 1st December at the Crowne Plaza Hotel, Liverpool City Centre. Dr Nigel Scawn, Associate Medical Director hosted the ceremony and the awards winners were announced as follows:



Compassion in Care Award **Sarah Donnelly, Palliative Care Nurse Specialist**

Sarah impressed the panel with her wonderful dedication to patients and families as well as her caring nature, ability to understand and passion for the role. **1**

Significant Impact to Patient Safety **Dr Claire Quarterman, Consultant Anaesthetist**

Claire has won this award as a result of her tireless work over the past 12 months and her amazing commitment to the Delirium project. **2**

Best Value Award **Radiology Equipment Maintenance Team**

Radiology were chosen for the cross-divisional work they have done looking at efficiency, engaging with multiple teams from across the Trust, communicating effectively, and delivering significant savings. **3**

Employee of the Year Award **Rob Stewart, Information Technology**

Rob was chosen for his helpfulness, for always responding to requests quickly and positively, for his willingness to go above and beyond and for consistently displaying the Trust values and behaviours. **4**

Volunteer of the Year Award **Sheila Thornhill**

Sheila was nominated for her relentless commitment and the invaluable contribution she makes to the hospital and for the compassion and respect she shows to patients, visitors and staff and for always smiling! **5**

Leader of the Year Award **Janet Beukers** (award was accepted on Janet's behalf by Tony Bennett, Divisional Head of Operations)

Janet was nominated by colleagues for her exemplary leadership. She has managed significant increases in service demand and helped to develop and support new services. She is supportive, ensures the highest standards and epitomises what leadership should be! **6**

Patient Choice Award **Bryony Whitehead**

Bryony was nominated by a young patient who was more scared about the prospect of major surgery than anything before. Bryony was calm, caring, compassionate and reassuring. The patient said, "this is something I will never forget and she deserves to be recognised as the best of the best". **7**

Team of the Year Award **Oak Ward**

Oak Ward has gone above and beyond even our normal high expectations. They represent what we aspire to be every single day – 'being the best' and every team member demonstrates our values in providing the highest quality and safest care for all our patients. **8**

CEO Special Appreciation Award **Porters** **9**

Excellent, Efficient, Compassionate and Safe Awards were also presented on the night to the following teams:
Maple Suite, Cherry Ward, Mulberry Ward, Theatres, Knowsley Cardiovascular Disease Service and the Knowsley Community Respiratory Service.

LHCH acknowledged as a Disability Confident Committed Employer



We are pleased to announce that the Trust has been accredited as a Disability Confident Committed Employer.

The disability confident scheme helps organisations successfully employ and retain disabled people and those with long term health conditions and is a unique opportunity for the Trust to lead the way within the local community.

As a disability confident employer,

we have committed to the following:

- Ensure that our recruitment processes are inclusive and accessible
- Communicate and promote vacancies
- Offering interview to disabled people
- Anticipate and provide reasonable adjustments as required
- Support existing employee who acquire a disability long term health

condition, enabling them to stay in work

- Being involved in at least one activity that will make a difference for disabled people.

Being COMMITTED is the first step on the disability confident journey and over the coming months, we will be developing plans and initiatives which will support us in becoming a disability confident employer and future leader.

New Year, New You event

The LHCH annual New Year, New You event was held early in January and enabled staff to kick start the year by giving their health and wellbeing a boost.

Attractions on the day included Back to Netball, Everton in the Community apprenticeships, TrusTech, beauty therapies, blood pressure testing, know your pulse along with healthy lifestyle and eating advice to name a few.



'Best of the Best' Employee of the Month



Congratulations to our recent Employee of the Month winners who have been selected by the panel for their outstanding service by colleagues and patients. If you would like to nominate a member of staff for this award, please complete one of our nomination forms available around the hospital.

October 2017
Janet Deane

Clinical Audit and Effectiveness Manager

"Jan is a consummate professional with excellent communications skills who always works to the highest standards. She is diligent, attentive to detail, and a complete finisher with an almost limitless capacity to get the job done. Jan regularly guides and supports colleagues, demonstrating a blend of innovation and practicality that helps to make CQUIN and audit work as painless as possible. Jan always prefers to remain in the background so this recognition of her contribution is long overdue and definitely well deserved."



November 2017
Barbara Wilks
Hospital Coordinator

"Barbara always works hard to provide help and support to everyone. She is caring and compassionate and puts patients first at all times, particularly when they are unwell. Recently, she found the time to check on a palliative patient several times during the night, providing reassurance and care while still managing the hospital and attending primary and emergency calls. Barbara is a real star and definitely deserves this award."



December 2017
Lisa Gurrell

Patient and Family Support Manager

"Lisa is an outstanding member of the team, who always goes well beyond her role to support patients and relatives who may have issues, often resolving them before they escalate. Lisa undertakes home visits in her own time to support people who may not wish to visit the hospital, again showing empathy and compassion, whilst her manner and professionalism enable her to deliver the best possible outcomes."



January 2018
Joe Astley
Maintenance Technician (Joiner)

"Joe always gives 100% and this was particularly true when he was called out to de-ice the pipework and valves around the main oxygen tanks both on Christmas night and the night after Boxing Day, spending over three hours at a time in freezing conditions he managed to keep everything working. I am extremely proud to have Joe as a member of the Estates team."



Charity news update

Take a walk with us down Orchard Way



Many of you will remember our much loved Tree of Life.

Sadly though it had started to look old and tired and we wanted to replace it with something that not only acted as a place to share your memories but also would add to the hospital environment. So we came up with

Orchard Way a beautiful woodland walk with each of the leaves and shapes on the trees offering you a chance to tell us about a special someone or occasion in your life.

To learn more about Orchard Way have a look at the enclosed leaflet and if you would like to be a part of it do

complete the form or get in touch with the Charity Office on **0151 600 1409** and we will be happy to help.

Or you can visit the Orchard Way pages at our website **www.lhchcharity.org.uk/get-involved/donate/orchard-way/**

The LHCH Chari-Tea

5th July 2018 marks the 70th birthday of the NHS.

To commemorate this very important date for a great British institution we couldn't think of anything better than to encourage everyone to celebrate with another great British tradition – having a cup of tea and a piece of cake!

So why not get together with your friends and family and have your very own LHCH Chari-Tea. We can send you a pack with everything to help your LHCH Chari-Tea go with a swing including balloons, bunting and some lovely heart healthy cake recipes for you to bake and sell to your friends.

If you want to get involved get in touch with Robyn or Mary at the Charity Office on **0151 600 1409** or email us at **enquiries@lhchcharity.org.uk** and we can send you all the details.



Focus group shapes LHCH quality priorities

Governors, members and representatives from a number of key stakeholder groups from the local community joined us on Thursday 1st February to help us shape our key quality priorities for 2018-19.

A thoroughly productive and interactive session was had by all and details of progress on last year's priorities, along with the new quality priorities will be published in June 2018.



Opportunity to become a Governor at Liverpool Heart and Chest Hospital

This spring LHCH will be running an election for the following Governor vacancies:

Public Constituency

- 1 Governor – Merseyside
- 2 Governors – Cheshire
- 1 Governor – North Wales
- 1 Governor – Rest of England and Wales

Staff Constituency

- 1 Governor – Registered Medical Practitioners
- 1 Governor – Registered and Non Registered Nurses
- 1 Governor – Non Clinical

As an 'Outstanding' (Care Quality Commission 2016) specialist heart and chest hospital, our ambition is **'to be the best – leading and delivering outstanding heart and chest care and research'**. By becoming a Governor you could help us achieve this ambition, shape the future of our hospital and have a voice by representing the views of our members and the public.

To stand for election as a Governor you will need to:

- Be able to spare a minimum of 3 hours every 3 months to attend Council of Governors meetings (ideally more so you can participate

in working groups and community events to support membership recruitment and engagement)

- Have interpersonal skills including enthusiasm and a willingness to contribute
- Have basic IT skills and access to email
- Have some business skills including the ability to read and scrutinise performance reports and experience of human resources, finance or chairing meetings would be beneficial but are not essential. However, support and training will be given as required.

Interested?

If you are interested in the role and would like to receive an information pack and details of the election timetable when available please contact the Membership Office on **0151 600 1410** or by emailing **Membership.office@lhch.nhs.uk**

Full details of the forthcoming elections will also be published on our website **www.lhch.nhs.uk**

You can also find out more about the Council of Governors and their role by visiting **http://www.lhch.nhs.uk/about-lhch/council-of-governors/**



Last year's new Governors informal lunch.

Save the date!



Liverpool Heart and Chest Hospital – leading the way in specialist heart and chest care

Wednesday 25th April at 1.30pm, Lord Street West Church, Southport.

Jo Shaw, Lead Nurse for Patient and Family Centred Care and Safeguarding

(pictured) will provide a talk for The Southport Older Persons' Forum meeting and provide an overview of the work of LHCH and the specialist care we provide as an 'Outstanding' hospital. The meeting welcomes new attendees and therefore LHCH members are welcome to attend on the day.



Robotics – The Patient Journey

Thursday 17th May at 6pm, LHCH Conference Room, Research Unit at Liverpool Heart and Chest Hospital, Thomas Drive, L14 3PE.

Hear from our leading specialists about the successes of our exciting heart and lung robotics programme and the impact that this has had on the patient journey.

Places are limited for this event and therefore booking is essential. To book your place please contact the Membership Office on **0151 600 1410** or by emailing membership.office@lhch.nhs.uk



The Key to a Healthy Heart
Tuesday 12th June at 1.30pm
at Age UK Meadowcroft Community Wellbeing Hub, 304 Spital Road, Bromborough, Wirral CH62 2DE.

Jan Naybour, Cardiac Rehabilitation Lead at LHCH will explain how you can maintain a healthy heart and prevent heart disease by taking simple actions to improve your lifestyle. Find out more about cardiac rehabilitation, what this is and how this can make a difference following a heart attack or heart surgery.

To register your attendance at this event please contact the Membership office on **0151 600 1410** or by emailing membership.office@lhch.nhs.uk



Combined Council of Governors' and Annual Members' Meeting 2018
Tuesday 18th September at 4.30pm, LHCH Conference Room,

Research Unit at Liverpool Heart and Chest Hospital, Thomas Drive, L14 3PE.

Hear about the performance and successes of the Trust from 2017-18 at this meeting.

To book your place please contact the Membership office on **0151 600 1410** or by emailing membership.office@lhch.nhs.uk

Email us

Did you know that over 2,000 public members receive details about the latest news and events at LHCH by email? Email is the quickest and easiest way to let you know what's happening at LHCH and it's a great

way to keep costs down and help the environment. If you don't receive updates on your computer or smartphone from us, please contact the Membership Office and register your email address today.

Contact us

If you'd like further information about membership, events or the contents of the magazine, please contact the Trust Membership Office on **0151 600 1410** or email membership.office@lhch.nhs.uk

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