

Reference Number: FOI/2019/482
From: Other
Date: 26 November 2019
Subject: Compensation for data loss incidents

Q1 Can you provide me with details of data loss incidents which have resulted in service users or staff making claims for compensation for loss of their personal data?

Can you provide details of all claims made including those still unsettled? The detail I require should include a description of the data loss incident and how much compensation was paid to the data subject(s) in each case.

A1 Since 25 May 2018 (GDPR introduction):

One claim in November 2018 relating to loss of radiology records.

As part of the investigation process the images were located and these were sent to the claimant's solicitor.

The claim was therefore closed and no compensation paid as the records were provided.