

Reference Number: FOI202223/471
From: Other
Date: 01 March 2023
Subject: Charges for duplicates of medical records and vexatious requests

Q1 Could you please let us know the charges that your Trust has in place for duplicate requests for medical records and for vexatious requests for medical records?

Duplicates: - from the same requestor, requesting the exact same copies of the medical records that have previously been supplied to them.

A1 Under the DPA2018 / UK GDPR access to personal information must be provided free of charge, however a charge may be applied to requests that are excessive or where disproportionate effort is needed to comply. The primary process to provide data to applicants is on encrypted disc. If duplicate digital copies are required a cost of £10 is charged per additional disc.