

**Reference Number:** FOI202223/424  
**From:** Private Individual  
**Date:** 27 January 2023  
**Subject:** Telephony and storage

- Q1 Telephony and Unified Communications / Collaboration
- a. Please confirm the manufacturer of your telephony system(s) that are currently in place
  - b. When is your contract renewal date?
  - c. Who maintains your telephony system(s)?
  - d. Do you use Unified Communications or Collaboration tools, if so which ones?

- A1
- a. Cisco
  - b. March 2023
  - c. CDW hardware support a local arrangement for MACs
  - d. Not linked to the telephone system – MS Teams used as standard

- Q2 Microsoft
- a) What Microsoft 365 licence do you have across the business e.g. E3, E5
  - b) Which partner looks after your Microsoft tenant?
  - c) Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?

- A2
- a. E1, E3, E5
  - b. TrustMarque
  - c. On premise

- Q3 Storage
- a. Does your organisation use on-premise or cloud storage or both?
  - b. Please confirm the on-premise hardware manufacturer
  - c. Please confirm your cloud storage provider
  - d. What is your annual spend on cloud storage?
  - e. How do you back up your data and with who e.g. Backup as a Service

- A3
- a. Mainly On Premise
  - b. Dell Technologies
  - c. Microsoft Azure
  - d. Information not held – This is part of the licensing agreement for Microsoft 365
  - e. Rubrik for Microsoft Azure/ 365 and Dell Protection Suite