

Reference Number: FOI202223/422
From: Private Individual
Date: 26 January 2023
Subject: Connectivity and Network Services

Q1 Who provides your WAN and internet connectivity and the annual spend on each?

A1 AIMES £4.500 and WIFI Spark Guest internet £11.520

Q2 Who provides your SIP trunks and what is the annual spend?

A2 Information not held – Provided as part of Informatics Merseyside contract, no breakdown supplied.

Q3 Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend?

A3 AIMES £4.500

Q4 Who provides your LAN infrastructure and what is your annual spend?

A4 Intercity Technology - £63.000

Q5 Who provides your WIFI infrastructure and what is your annual spend?

A5 Intercity Technology - £63.000

Q6 Please confirm the manufacturer(s) of your wired network core and edge switching?

A6 Cisco

Q7 When was your core network installed?

A7 December 2016

Q8 Has it been updated subsequently?

A8 Yes, Wi-Fi upgrade in 2021/22

Q9 Who maintains your core network?

A9 Intercity Technology

Q10 When is the contract renewal date?

A10 June 2023

Q11 Please confirm value of the initial project?

A11 Information not held - formed part of a previous managed service with Informatics Merseyside

Q12 Please confirm the value of annual support/maintenance services (in £)?

A12 £63.000