

Reference Number: FOI/2019/404
From: Private Individual
Date: 07 October 2019
Subject: IT Services Suppliers

Q1 Who provides your IT services (please also state if these services are in-sourced to an internal ICT team or outsourced to an external supplier)

A1 [Internal team and external NHS organisation](#)

Q2 How many staff deliver the ICT services listed above?

A2 [Internal team of 19.](#)
[Information not held - external organisation provides a service so cannot quantify their headcount](#)

Q3 If your services are outsourced to an external supplier, when does the contract expire?

A3 [Service is provided on an Service Level Agreement \(SLA\) basis](#)

Q4 Do you have any services hosted in the cloud?

A4 [No](#)

Q5 How many applications are supported by the IT service provider?

A5 [No applications are supported directly, indirect support is provided through Voice & Data and desktop teams](#)

Q6 Which operating system do your PC's and laptops use (ie Windows 10 etc)?

A6 [Windows 7 & 10](#)