

**Reference Number:** FOI2021/379  
**From:** Private Individual  
**Date:** 17 November 2021  
**Subject:** Digital Dictation, Speech Recognition, Outsourced Transcription, Online Clinic / Video Consultation and Health Information Systems

- Q1 Do you use Digital Dictation? If yes, could you please answer the following questions:
- Name of the supplier & product:
  - What procurement method (if any) was used to obtain this system i.e. what framework:
  - The contract start date:
  - The contract end date:
  - Total contract value:
  - Is the product integrated with PAS or EPR:
  - What is the name, position and contact email/telephone number of the key internal stakeholder for this service:
  - What would you like to see in this product that is currently not being delivered:

- A1
- Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2020 Disclosure Log, please see FOI Request Ref: 258:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

Enter the year into the **Category field** and reference number into the **Title field** then click Search. Select Download to open.

- None. Not awarded by a framework
- 01/04/2017
- Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2021 Disclosure Log, please see FOI Request Ref: 222:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

Enter the year into the **Category field** and reference number into the **Title field** then click Search. Select Download to open.

- £75,000 (dependant on usage volumes)
- No
- Collette Furlong, Patient Administration Manager, 0151 600 1616, [Collette.Furlong@lhch.nhs.uk](mailto:Collette.Furlong@lhch.nhs.uk)
- The Freedom of Information Act 2000 (FOIA) gives rights of public access to information held by public authorities; this information is not held in recorded format.

- Q2 Do you use Speech Recognition? If yes, could you please answer the following questions:
- Name of the supplier & product:
  - What procurement method (if any) was used to obtain this system i.e. what framework:
  - The contract start date:
  - The contract end date:
  - Total contract value:
  - Is the product integrated with PAS or EPR:
  - What is the name, position and contact email/telephone number of the key internal stakeholder for this service:
  - What would you like to see in this product that is currently not being delivered:

A2 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'

This information is available on our website, it can be found in our 2021 Disclosure Log, please see FOI Request Ref: 222:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

Enter the year into the **Category field** and reference number into the **Title field** then click Search. Select Download to open

- Q3 Do you use Outsourced Transcription? If yes, could you please answer the following questions:
- Name of the supplier:
  - What procurement method (if any) was used to obtain this system i.e. what framework:
  - The contract start date:
  - Volume of letters per month:
  - What is the name, position and contact email/telephone number of the key internal stakeholder for this service:
  - What would you like to see in this product that is currently not being delivered:

A3

- OKS via G2. The Trust does not utilise this routinely – only utilised ad hoc if necessary but use is limited.
- SBS Framework
- 01/04/2017
- Not applicable, as per A3a
- Collette Furlong, Patient Administration Manager, 0151 600 1616, [Collette.Furlong@lhch.nhs.uk](mailto:Collette.Furlong@lhch.nhs.uk)
- The Freedom of Information Act 2000 (FOIA) gives rights of public access to information held by public authorities; this information is not held in recorded format.

- Q4 Do you use Online Clinic / Video Consultation? If yes, could you please answer the following questions:
- Name of the supplier & product:
  - What procurement method (if any) was used to obtain this system i.e. what framework:
  - The contract start date:

- d. The contract end date:
- e. Total contract value:
- f. Is the product integrated with PAS or EPR:
- g. What is the name, position and contact email/telephone number of the key internal stakeholder for this service:
- h. What would you like to see in this product that is currently not being delivered:

A4 a-g:  
Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2021 Disclosure Log, please see FOI Request Ref: 027:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

Enter the year into the Category field and reference number into the Title field then click Search. Select Download to open.

h: The Freedom of Information Act 2000 (FOIA) gives rights of public access to information held by public authorities; this information is not held in recorded format

Q5 What suppliers do you use for the following?

- a. PAS (Patient Administration System)
- b. EPR (Electronic Patient Record)
- c. eDMS (Electronic Document Management System)
- d. RIS (Radiology Information System)
- e. Outward mailing service provider

A5 a. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2021 Disclosure Log, please see FOI Request Ref: 362:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

Enter the year into the **Category field** and reference number into the **Title field** then click Search. Select Download to open.

b. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2020 Disclosure Log, please see FOI Request Ref: 295:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

Enter the year into the **Category field** and reference number into the **Title field** then click Search. Select Download to open.

- c. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 029:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

Enter the year into the **Category field** and reference number into the **Title field** then click Search. Select Download to open.

- d. Wellbeing Software Group

- e. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2020 Disclosure Log, please see FOI Request Ref: 078:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

Enter the year into the **Category field** and reference number into the **Title field** then click Search. Select Download to open.