

Reference Number: FOI/2020/364
From: Private Individual
Date: 18 December 2020
Subject: Contact details for Senior roles, primary software systems, computing devices, infrastructure services

Q1 Contact details for the following or most senior equivalent roles:

A1

Contact details for the following or most senior equivalent roles:	Name	Email
CIO or Director of ICT	<p>Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.</p> <p>This information is available on our website, it can be found in our 2020 Disclosure Log, please see FOI Request Ref: 248: http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/</p> <p>Enter the year into the Category field and reference number into the Title field then click Search. Select Download to open</p>	
CCIO	<p>Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.</p> <p>This information is available on our website, it can be found in our 2017 Disclosure Log, please see FOI Request Ref: 056: http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/</p> <p>Enter the year into the Category field and reference number into the Title field then click Search. Select Download to open</p>	
Head of Digital	Andrew Carter	Andrew.Carter@lhch.nhs.uk
IT Operations Manager	Information not held – No such roles within the Trust as our IT support services are outsourced to Informatics Merseyside	
IT Strategy Manager		
CFO or Director of Finance	<p>Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.</p> <p>This information is available on our website, it can be found in our</p>	

	<p>2020 Disclosure Log, please see FOI Request Ref: 289: http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/</p> <p>Enter the year into the Category field and reference number into the Title field then click Search. Select Download to open</p>
Director of Transformation	<p>Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.</p> <p>This information is available on our website, it can be found in our 2020 Disclosure Log, please see FOI Request Ref: 046: http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/</p> <p>Enter the year into the Category field and reference number into the Title field then click Search. Select Download to open</p>

Q2 What primary software systems do you use?

A2

Deployed Systems	Product Name	Vendor	Version	Contract end date	Number of licenses
Human Resources	ESR	NHS	N/A	N/A	Trustwide
Finance	Oracle	NHS SBS Supplier	Oracle R12 - Through NHS Shared Business Services, Oracle E-Business Suite 12.1.3	31/03/2026	No fixed number
EMR/EHR/EPR	Sunrise Clinical Manager	Allscripts	16.3	22/06/2022	Licensed per bed base
Any Social Care Systems	Information not held - Liverpool Heart and Chest Hospital is a specialist adult cardiothoracic centre and does not provide Social Care Services				
Contact Centre	Information not held – The Trust does not operate a contact centre				
Email and Collaboration	Office 365	Microsoft	E3	31/03/2024	1750

Q3 What computing devices do you provide for your staff?

A3

Computing Devices	Number of Devices	Operating System version
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MS Windows	2000	1950 * Win 10 / 50 * Win 7
Apple Mac	Zero	N/A
Chrome Devices	Zero	N/A
Android Phones	162	Android 6.0
Apple iPhones	3	Various 5.1.1 – 10.0.0
Apple iPads	45	Various 10.3.3 – 14.2.0

Q4 Infrastructure services

A4

Infrastructure Services	Supplier	Contract type and expiry
Details of any Software Enterprise Agreement.	SQL	2021- Services
Details of any Business Process Outsource arrangement for technology	None	N/A
Who provides your data centre?	Aimes	2023 - Services
What Software as a Service packages do you use?	O365	2024 - Services
Do you use any public Cloud infrastructure services (AWS/Azure/Google/UKCloud)?	None	N/A