

Reference Number: FOI202223/360
From: Commercial
Date: 22 December 2022
Subject: Details of teleradiology services

Q1 Do you use Teleradiology services?

A1 Yes

Q2 Do you have a contract with an external provider of Teleradiology Services and, if so, which companies are the contract with?

A2 Medica

Q3 Can the contract be extended and for how long?

A3 Yes, 12 months

Q4 What is the Annual spend on teleradiology providers in financial years 2020, 2021 and 2022 (or as available) by each provider?

	2019/2020	2020/2021	2021/2022
Medica	£141,099.00	£79,615.00	£94,606.00

Q5 Are the current providers meeting their turnaround times?

A5 Yes

Q6 When do you start the tendering process when the contract is due to expire?

A6 The Trust reviews contractual arrangements annually

Q7 Did you procure the Teleradiology services via a tender process?

A7 No, via a quotations process

Q8 Which framework do you use for teleradiology services?

A8 NHS SBS Reporting Services: Teleradiology Framework

Q9 Does the trust have a backlog of X-Ray, CT and MRI scans? If so how many?

A9 As of 18/01/2023 - Backlog of unreported over 2 weeks:
 X-Ray - 30 over 2 weeks.
 CT - 113 over 2 weeks.
 MR - 55 over 2 weeks.

Total unreported: CT - 322. MR - 106. X-Ray - 124.

Q10 Does the trust expect the usage of teleradiology services to increase in the next 3 years?

A10 No, stay the same

Q11 Who deals with the procurement of contracts for teleradiology?

A11 Steve Doran

Q12 Please provide the name and contact details of the procurement manager who deals with teleradiology contracts

A12 Steve Doran, Head of Procurement, Steven.Doran@nhs.net

Q13 Please provide the name and contact details of the Clinical Director for Radiology

A13 Dr Marousa Ntouskou (Clinical Lead for Radiology), Marousa.Ntouskou@lhch.nhs.uk

Q14 Please provide the name and contact details of the General Manager for Radiology

A14 Joanne Garzoni, Divisional Director for Clinical Services, Joanne.Garzoni@lhch.nhs.uk

Q15 Please provide the name and contact details of the Service manager for Radiology

A15 Alicia Bradshaw, Business Manager – Clinical Services, Alicia.Bradshaw@lhch.nhs.uk or
Denise Golder, Lead Radiographer, Denise.Golder@lhch.nhs.uk