

**Reference Number:** FOI/2019/356  
**From:** Private Individual  
**Date:** 28 August 2019  
**Subject:** Patient portal

Q1 Do you have a patient portal?

A1 No

Q2 If yes, who is this provided by?

A2 Information not held – not applicable as per A1 above

Q3 Does the patient portal allow for patients to receive and access digital letters?

A3 Information not held – not applicable as per A1 above

Q4 Can you rebook, cancel or confirm from within the portal?

A4 Information not held – not applicable as per A1 above

Q5 Do you offer automated booking when a patient wants to reschedule?

A5 Information not held – not applicable as per A1 above

Q6 How do you invite patients to access the portal, via SMS or Email?

A6 Information not held – not applicable as per A1 above

Q7 When does the contract end?

A7 Information not held – not applicable as per A1 above

Q8 What is the value (£) of the contract?

A8 Information not held – not applicable as per A1 above