

Reference Number: FOI2021/340
From: Commercial
Date: 06 October 2021
Subject: ERP and BACS software, Shared Service, Financial Transformation and Annual Revenue

Q1 What ERP system does your organisation currently use (e.g. SAP / Oracle / Sage)?

A1 Information not held – we do not use an Enterprise Resource Planning (ERP) system

Q2 What bacs software do you use (e.g Bottomline PTX / Finastra / PayGate)?

A2 Information not held – this service is provided by the national NHS Shared Business Service

Q3 Do you use a NHS Shared Service Provider?

A3 Yes

Q4 Which NHS Shared Service Provider do you use?

A4 The Trust uses the national NHS Shared Business Service

Q5 How long is your current bacs/Shared Service solution contract for, when did it start and when is it due to expire (please include in addition any extensions viable in the contract)?

A5 Contract Length: 5 years
Start Date: April 2016
End Date: April 2026

Q6 When the current bacs/Shared Service software contract is due to finish would you (if not already) consider using another solution?

A6 Information not held – this would be considered at the time.

Q7 What is the value of the bacs/Shared Service software contract?

A7 £210k

Q8 Are you undergoing/planning a financial transformation project? (e.g. New ERP/Bacs system)

A8 No

Q9 What is your annual revenue?

A9 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in section 3 of our Annual Reports and Accounts:
<http://www.lhch.nhs.uk/about-lhch/performance-plans-and-publications/annual-reports-and-accounts/>

Q10 With whom does the organisation hold its primary bank account?

A10 Government Banking Natwest

Q11 What payments types does the organisation use? (e.g Bacs (Direct Credit), Direct Debit, Faster Payments, etc.).

A11 Bacs, Direct Debit, Faster Payments

Q12 What is the number of employees in the organisation?

A12 1830 headcount / 1666.80 FTE

Data at 18/10/2021 – excludes Bank and any other as and when staff. Includes Hosted staff (LHP and Innovation Agency)

Q13 Who is the person responsible for the ERP system - please provide full name, title and contact information (if possible)

A13 Information not held – as per A1 above

Q14 Who is the person responsible for the Bacs software system - please provide full name, title and contact information (if possible)

A14 Information not held - this service is provided by the national NHS Shared Business Service. Please contact them via their website: <https://www.sbs.nhs.uk/contact-us>