

**Reference Number:** FOI/2019/338  
**From:** Private Individual  
**Date:** 14 August 2019  
**Subject:** Delayed transfers of care (DTOC)

Q1 Could the authority state how they use agencies and/or software to expedite the discharge of DTOC patients?

A1 [Telephone calls to other agencies, social services / hospitals DGHs / IMC Placements etc.](#)

Q2 How much did they spend with agencies to arrange placements with care homes or home care for DTOC patients in each of the last three financial years?

A2 [Information not held – social care services are provided for the Trust by Liverpool City Council; please contact them directly for this information at informationrequests@liverpool.gov.uk](#)

Q3 Do they use Capacity Tracker or any other software of services to identify care homes or home care packages? Please state which software or services are used.

A3 No