

Reference Number: FOI/2019/337
From: Commercial
Date: 13 August 2019
Subject: Data centre contract

- Q1 This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:
- Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.
 - Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)
 - Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the type of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend

1. Contract Title: Please provide me with the contract title.
2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN (Storage Area Network)
3. Existing/Current Supplier: Please provide me with the supplier name for each contract.
4. Brand: Please state the brand of hardware or software
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.
6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?
7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)
8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)
10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.
11. Number of Physical Server: Please can you provide me with the number of physical servers.
12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers' servers.
13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance I need at least a sentence.
14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

A1 [See attached document - FOI2019337](#)

Q2 If this service is part of a managed contract please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract

A2 [No](#)

1. Contract Title	2. Type of Contract	3. Existing/current supplier	4. Brand	5. OS/Platform	6. Annual average spend	7. Contract Duration	8. Contract Expiry Date	9. Contract Review Date	10. Purchase of servers (date)	11. Number of physical servers	12. Number of Virtual Servers	13. Brief Contract Description	14. Contract Owner
Maintenance Support Contract and Service Agreement - Servers	Server Hardware	CDW	HP / DELL / LENOVO	Windows, Vspher, HP/UX	£9K	12months	Jun-20	Apr-20	Between 2013 & 2018	36	220	Harware maintenance from this contract agreement	Gregg Holland
Maintenance Support Contract and Service Agreement - SAN	Server Hardware	Dell EMC	Dell EMC	Dell EMC	Information not held- 5 year maintenance included in the capital scheme procurement of the SAN Hardware	5 years	Oct-22	Apr-22	Oct-17			Hardware purchase and maintenance	Gregg Holland